



USER MANUAL

BA/U series

File: 2023-10-27 BA_P ME_01 GB

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1. General description

BA/P type scales are equipped with additional display for customer and are designed to weight parcels.

All scales are metrological tested - calibration or legal verification on demand.

Scales have following verification features:

- a seal protecting scale casing against opening,
- notified body stamps and M metrological marking placed on the balance name plate.

Renewing of scale legal verification is required when protective seal is violated or after period of 3 years starting from 1st December of year when first legal verification was performed.

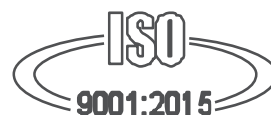
In order to renew legal verification please contact authorized service of AXIS.

NACE classification: : 29.24.23.

Certificates:



Certificate of type approval
no. T11430R0



AXIS management System
Certificate
No. 90927/C/6

2. Set

Standard set consists of:

1. Scale
2. Feeder
3. User manual
4. Guarantee

3. Technical data

Scale type	BA15U	BA30U	BA60U	BA150U
Platform	A5, A6, A8			
Maximal load (Max)	15kg	30kg	60kg	150kg
Readout unit (d)	5g *1g	10g *5g *1g	20g *10g *5g *2g	50g *10g
Verification unit (e)	5g	10g	20g	50g
Minimal load (Min)	100g	200g	400g	1kg
Tare range	-15kg	-30kg	-60kg	-150kg
Accuracy class	III			
Working temperature	-10 ÷ +40°C			
Weighing time	<3s			
Supply	~230V, 50Hz, 8VA			
EC verification	✓	✓	✓	✓
Calibration standard of mass	15kg	30kg	60kg	150kg

Platforms	A5	A6	A8
Platform dimensions	400x400x120mm	400x500x120mm	600x500x135mm
Scale dimensions	400x539x120mm	400x639x120mm	600x639x135mm
Scale weight	14kg	17kg	26kg

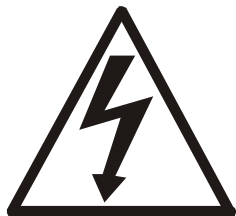
4. Keys and indicators

Wersja z wyświetlaczem LCD:



klawisz	I/O	-	włącznik / wyłącznik (standby),
"	→T←	-	tarowanie, zatwierdzanie pozycji menu, następna cyfra (przy wpisywaniu)
"	→0←	-	zerowanie, przewijanie menu, zwiększanie cyfry (przy wpisywaniu)
"	□	-	wydruk wyniku, przecinek dziesiętny (przy wpisywaniu)
"	MENU	-	menu, zatwierdzanie wartości (przy wpisywaniu)
"	↺	-	przewijanie menu, przełącznik trybu: netto/brutto, funkcja spec./ważenie
"	HR	-	chwilowe zwiększenie rozdzielczości wskazań masy,
wskaźnik	→0	-	waga w
"	←	-	ustabilizowanie się wyniku ważenia,
"	NET	-	masa netto (po użyciu klawisza →T←),
"	W1	-	włączony zakres pierwszy wagi dwuzakresowej,
"	W2	-	włączony zakres drugi wagi dwuzakresowej,
"	HOLD	-	wskazanie „zatrzaśnięte” (dotyczy funkcji LOC i UP),
"	FUNC	-	włączona funkcja specjalna,
"	PCS	-	wskazanie w sztukach,
"	g, kg, lb, unit	-	jednostka masy wagi (g-gram, kg-kilogram, lb-funt, unit – inna jednostka),
"	MIN	-	wynik ważenia poniżej progu I (dotyczy funkcji thr),
"			
"			

5. **Security rules**



To avoid electrical shock or damage of the scale or connected peripheral devices, it is necessary to follow the security rules below.

- All repairs and necessary regulations can be made by authorised personnel only.
- To avoid fire risk use a feeder of an appropriate type (supplied with the scale). Pay attention that supply voltage is compatible with specified technical data.
- Do not use the scale when its cover is opened.
- Do not use the scale in explosive conditions.
- Do not use the scale in high humidity.
- If the scale seems not to operate properly, unplug it from the mains and do not use until checked by authorised service.

6. **Environment protection**



According to legal regulations it is forbidden to dispose of wasted electronic equipment in waste containers.

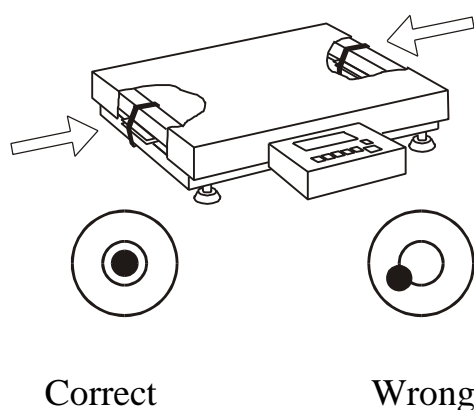
- Please return wasted scale to the point of purchase or other company specialised in recycling of wasted electronic components.

7. Preparing working environment

Location for the scale should be chosen with care in order to limit influence of the factors that can interrupt working scale. This location has to maintain proper temperature for working scale and necessary space for its operating. The scale should stay on stable table made of material that does not influence magnetically on the scale.

Rapid air blows, vibrations, dust, rapid temperature changes or air humidity over 90% are not allowed in scale surrounding. The scale should be far from heat sources and devices emitting strong electromagnetic or magnetic fields.

8. Preparing scale to work



Take the scale out of the package removing protective foils.

Remove the pan and remove protection elements from below the pan.


Place the scale on a stable ground not affected by mechanical vibrations and airflows.

Level the scale with the rotating rear legs so that the air bubble in the water-level at the back of the scale is in the middle.

Put on the pan.

Plug the feeder connector to the power socket at the back of the scale and plug the feeder to the mains. After self-tests and result stabilisation, the scale displays zero indication.

9. General operation principles

1. In order to confirm correctness of the scale during its operation, before starting and after finishing every valid measurement series it is recommended to check weighing accuracy putting calibration weight or other object of exactly known mass on the scale. In the case when allowable measurement error of the scale is exceeded, it is recommended to perform calibration with external weight or contact authorised service centre.
2. Weighed mass should be placed in the middle of the pan.
3. The scale allows taring in the whole measuring range. To tare the scale press **T** key. Taring does not extend measuring range, but only subtracts tare value from mass value of a sample placed on the pan. To make the control of a load on the pan easier and to avoid exceeding measurement range, the scales have load indicator calibrated 0÷100%.
4. Weighing result should be read when the indicator  lights, which signalises result stabilisation.
5. When the scale is not used but it is necessary for it to be ready to work, it can be switched off by pressing **I/⏻** key. The scale reading system is then switched off and scale goes to standby mode signalled with *OFF* indicator. Switching the scale on is preformed by pressing **I/⏻** key.
6. In sales having **0** key (zeroing) active it should be checked if zero indicator **0** is displayed before sample is placed on the pan. If not, press **0** key and wait until the scale is zeroed and zero indicator appears. After that load can be placed on scale pan.
7. Scale mechanism is a precise device sensitive to overweight, mechanical shocks and strokes.



Do not overload the scale more than 20% of maximum capacity.
Do not press the pan with a hand.



For transportation pan, pan support and pan ring should be packed separately.


10. Scale checking

It is advised to check scale indication accuracy before and after series of measurement using any load with known weight.


To check the scale with legal verification use a calibration weight with valid calibration certificate. In case permissible error is exceeded it is advised to contact the nearest service to calibrate the scale.

11. Connecting a computer, printer or label printer

The scale is equipped with RS232C, which can be used to connect external devices such as computer or a printer.

When cooperating with computer, the scale sends weighing result after initialize signal from computer or after pressing  key on the scale.

When cooperating with a printer data is send automatically after result stabilisation, but next transmission is possible after removing previously weighted sample.

When cooperating with label printer after pressing  key, the scale sends instructions set for the label printer. Label number 0001, hour, data (if the clock is installed and on) and nett weight. During transmission *LabEL* communicate is displayed.

The way of sending data and transmission parameters is set using *SERIAL* special function.

Set of send data is set using special function *Print*.

The following data can be send:

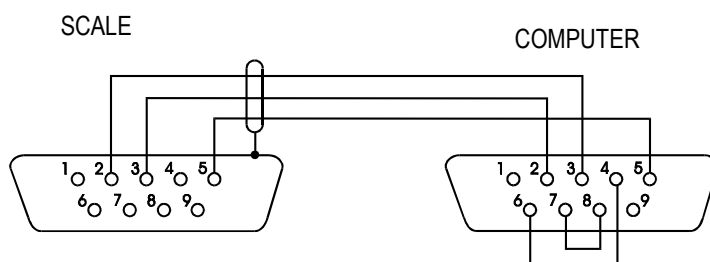
- Header (scale type, Max, d, e, serial number),
- Operator identification number,
- Successive printout number (measurement),
- Identification number or product bar code,
- Number of pcs (PCS function only),
- Single detail mass (PCS function only),
- Nett weight,
- Tare (package mass),
- Gross weight,
- Total mass (Total function only).

If the scale is equipped with two serial joints *Print* function is set independently for both interfaces.

Computer must have a special program for cooperation with data from a scale.
Dedicated programs are also offered by AXIS.

Except RS232C joint, the scale can be equipped with USB or Wi-Fi interface.
Needed drivers and instructions are available on www.axis.pl.

Connecting cable WK-1 (scale – computer / 9-pin interface):



11.1 Detailed LonG protocol description

Communication parameters: 8 bits, 1 stop bit, no parity, baud rate 4800bps,

- Readout of scale indication

Computer→Scale: **SI** CR LF (53h 49h 0Dh 0Ah),

Scale→Computer: scale response according to description below (16 bytes):

Byte	1	-	sign „-“ or space
Byte	2	-	space
Byte	3÷4	-	digit or space
Byte	5÷9	-	digit, decimal point or space
Byte	10	-	digit
Byte	11	-	space
Byte	12	-	k, l, c, p or space
Byte	13	-	g, b, t, c or %
Byte	14	-	space
Byte	15	-	CR
Byte	16	-	LF

- Readout of actual indication

Computer→Scale: **Sx1** CR LF – initiation signal

Scale→Computer: scale sends 16 bytes (the same as SI command)

- Readout of stabilization indicator and actual indication

Computer→Scale: **Sx3** CR LF – initiation signal

Scale→Computer: scale send indicator S (stable) or U (unstable) + 16 bytes (the same as SI command).

Attention:

Network number different than zero (*SErIAL / nr* function) changes scale working mode: communication with a computer is possible after logging the scale in with 02h scale number command. To log the scale out use 03h command.

For example: Using a program to test RS232 interface (program is available in [www.axis.pl / programy komputerowe](http://www.axis.pl/programy/komputerowe)) for scale number 1 please write: \$0201 to log in, then SI, and write: \$03 to close communication.

- Asking about scale presence in system (testing scale connection with computer):

Computer→Scale: **SJ** CR LF (53h 4Ah 0Dh 0Ah),

Scale→Computer: **MJ** CR LF (4Dh 4Ah 0Dh 0Ah),

- Displaying a inscription on scale's display (text communicate from computer):
Computer→Scale: **SN** n n X X X X X X CR LF, nn-displaying time in seconds; XXXXXX-6 signs to display
Scale→Computer: **MN** CR LF (4Dh 4Eh 0Dh 0Ah),
- Scale tarring (calling →T← key press) :
Computer→Scale: **ST** CR LF (53h 54h 0Dh 0Ah),
Scale→Computer: without response,
- Scale zeroing (calling →0← key press):
Computer→ Scale: **SZ** CR LF (53h 5Ah 0Dh 0Ah),
Scale →Computer: without response,
- Scale turning on / off (calling I/⏻ key press):
Computer→ Scale: **SS** CR LF (53h 53h 0Dh 0Ah),
Scale →Computer: without response,
- Entering to special function menu (calling *MENU* key press):
Computer→ Scale: **SF** CR LF (53h 46h 0Dh 0Ah),
Scale →Computer: without response,
- Setting threshold 1 value (option):
Computer→ Scale: **SL** D1...DN CR LF (53h 4Ch D1...DN 0Dh 0Ah)
D1...DN – threshold value, maximum 8 characters („-” – negative value, digits, dot – decimal separator), number of digits after dot should be the same as on scale display,
Scale →Computer: without response,
Example:
 - in order to set low threshold 1000g in scale B1.5 (d=0.5g) the following order should be sent:
S L 1 0 0 0 . 0 CR LF (53h 4Ch 31h 30h 30h 30h 2Eh 30h 0Dh 0Ah),
 - in order to set low threshold 100kg in scale B150 (d=50g) the following order should be sent:
S L 1 0 0 . 0 0 CR LF (53h 4Ch 31h 30h 30h 2Eh 30h 30h 0Dh 0Ah),,
- Setting threshold 2 value (option):
Computer→ Scale: **SH** D1...DN CR LF (53h 48h D1...DN 0Dh 0Ah),
D1...DN – threshold value, maximum 8 characters
Scale →Computer: without response.
- Setting threshold 3 value (option):
Komputer→Waga: **SM** D1...DN CR LF (53h 4Dh D1...DN 0Dh 0Ah),
gdzie: D1...DN – threshold value, maximum 8 characters
Waga→Komputer: without response.

11.2 Detailed EPL protocol description

Transmission parameters: 8 bits, 1 stop bit, no parity, baud rate 9600bps,

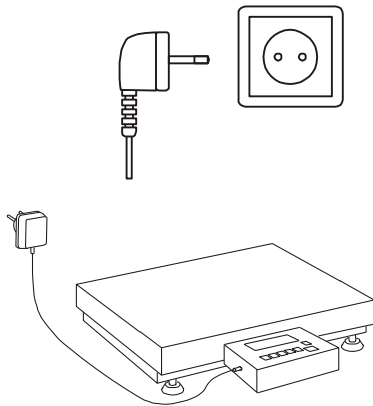
- After using  key in scale:
- Scale→Label printer : set of instruction in EPL-2 language that initialize label printing:

US	- Steering instruction
FR"0001"	- Label number define instruction
?	- Instruction that starts list of variable signs
mm:gg	- 5 signs: minutes:hour
rrrr.mm.dd	- 10 signs: year.month.day
masa	- 10 signs: scale indication+ mass unit
P1	- Steering instruction

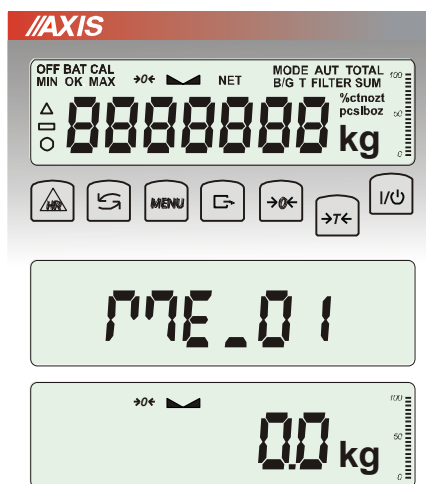
Attention:

1. Except variable signs constant signs can also be inscribed e.g. factory name, product name and so on.
2. In standard only one label pattern is possible to printout (number 0001). Using bigger amount of patterns (other label numbers) is possible thanks to *LAbEL* special function.
3. To achieve label printout, label printer must have inscribed label pattern (label pattern is created on computer and using computer it is saved to label printer memory). Label pattern is designed by ZEBRA DESIGNER program which is supplied together with label printer.
4. Scales parameters and transmission protocol must correspond to label printer type.

12. Start-up



Connect the power supply to the power supply socket, and then, with the pan unloaded, insert the power supply plug into the scale's 12V socket.



The scale proceeds with following start-up actions:

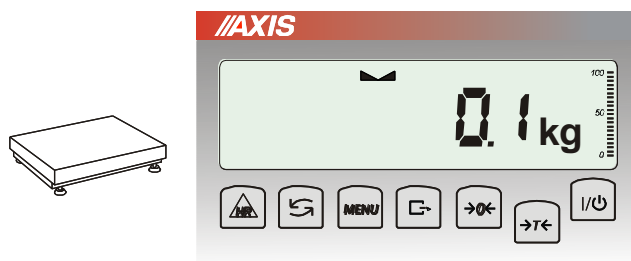
Display test.

Meter type displaying

The scale is ready to work.

Attention: *UnLOAD* communicate means that the scale is loaded or transportation security elements situated under the pan has not been removed.

13. Weighing with tare



If the scale is not loaded and $\rightarrow 0 \leftarrow$ indicator doesn't indicate, press $\rightarrow 0 \leftarrow$ key.



Zero indication and $\rightarrow 0 \leftarrow$ indicator mean that the scale is ready to work.



After putting container (package) tare the scale using $\rightarrow T \leftarrow$ key. NET indicator will show up.



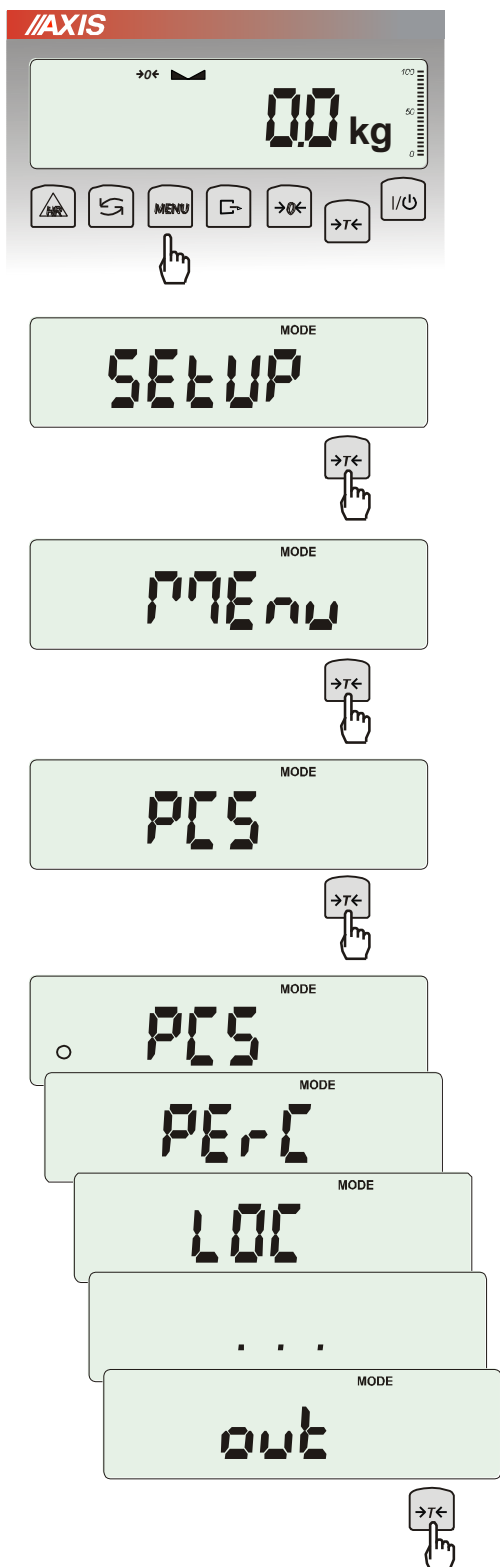
Put on weighted object and readout net weight (NET indicator shows that scale indicates net weight).



In order to readout gross weight press $\rightarrow B/G \leftarrow$ key (B/G indicator shows that scale indicates gross weight). Press again $\rightarrow B/G \leftarrow$ key in order to come back to net indications.

14. Scale menu

All scales except for basic metrological functions: weighing and taring, have many special functions and configuration options.



In order to ease using functions user can create his own (personalized) menu.

Creating personalized menu:

In „out of the box” scale after pressing *MENU* key only *SEtUP* option (it contains all configuration options) is available.

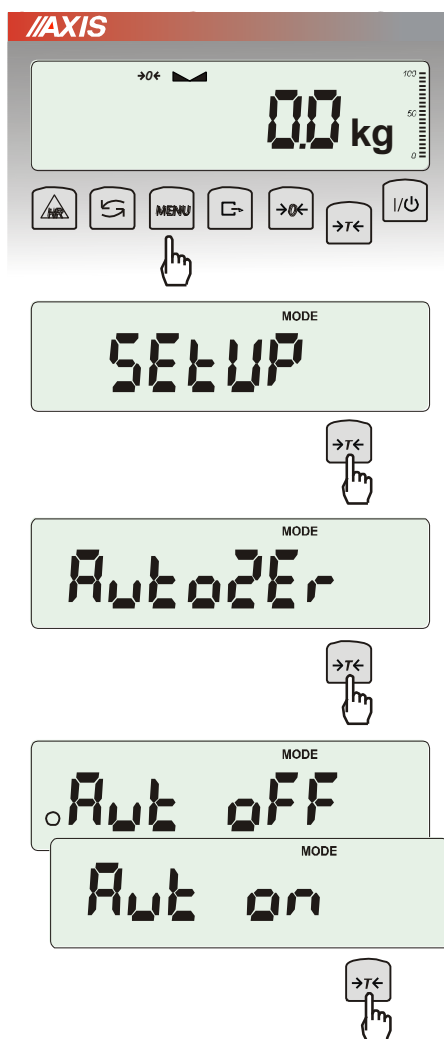
One of the configuration options is *Menu* that is used to create personalized menu.

To add a function to personalized menu press $\rightarrow T \leftarrow$ key when the function is indicating.

Chosen function is indicated with „o” sign on the left side of display.

After adding all necessary functions press *out* in order to come back to weighing mode. User now after pressing *MENu* key has access to selected earlier functions and to *SEtUP* option. *dEFAULT* option is used to set factory settings.

15. Menu navigation rules

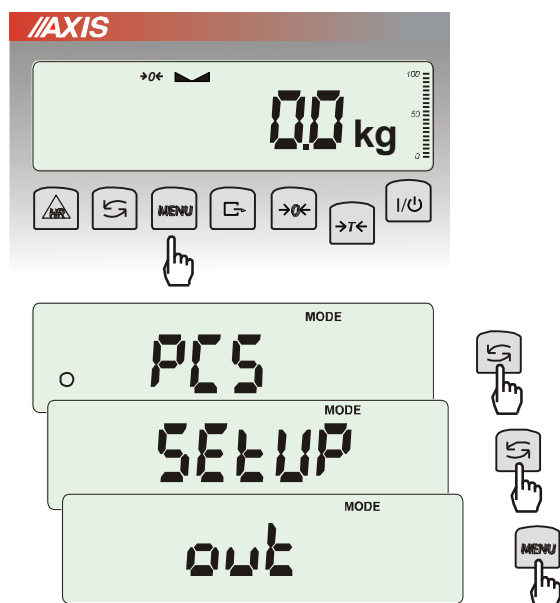


Choosing menu options:

First position of scale menu shows up after pressing *Menu* key. The position is displayed for about 7 seconds and then the scale sequentially displays next menu positions.

Choosing menu position (option) is done by pressing $\rightarrow T \leftarrow$ key when it is displayed on the screen.

After choosing position (option) usually several options show up:
on – turning on selected option,
OFF - turning off,
out – out to menu.

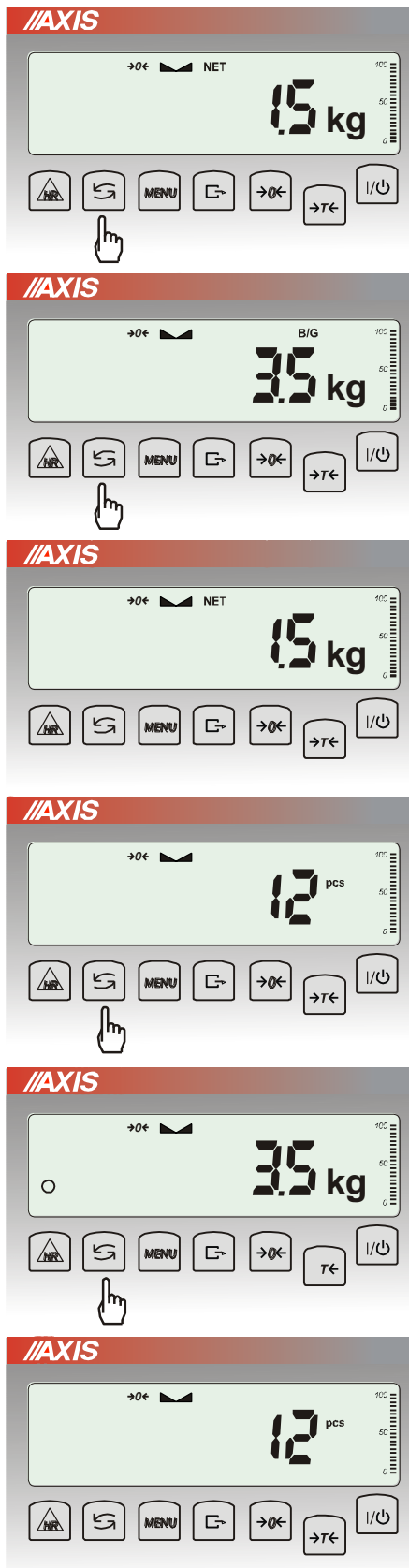


Accelerated working with menu:

Menu first position is displayed for about 7s. During this time user can view next positions by using $\rightarrow T \leftarrow$ key (or $\rightarrow 0 \leftarrow$).

Immediate out to previous menu level is done by using *Menu* key.

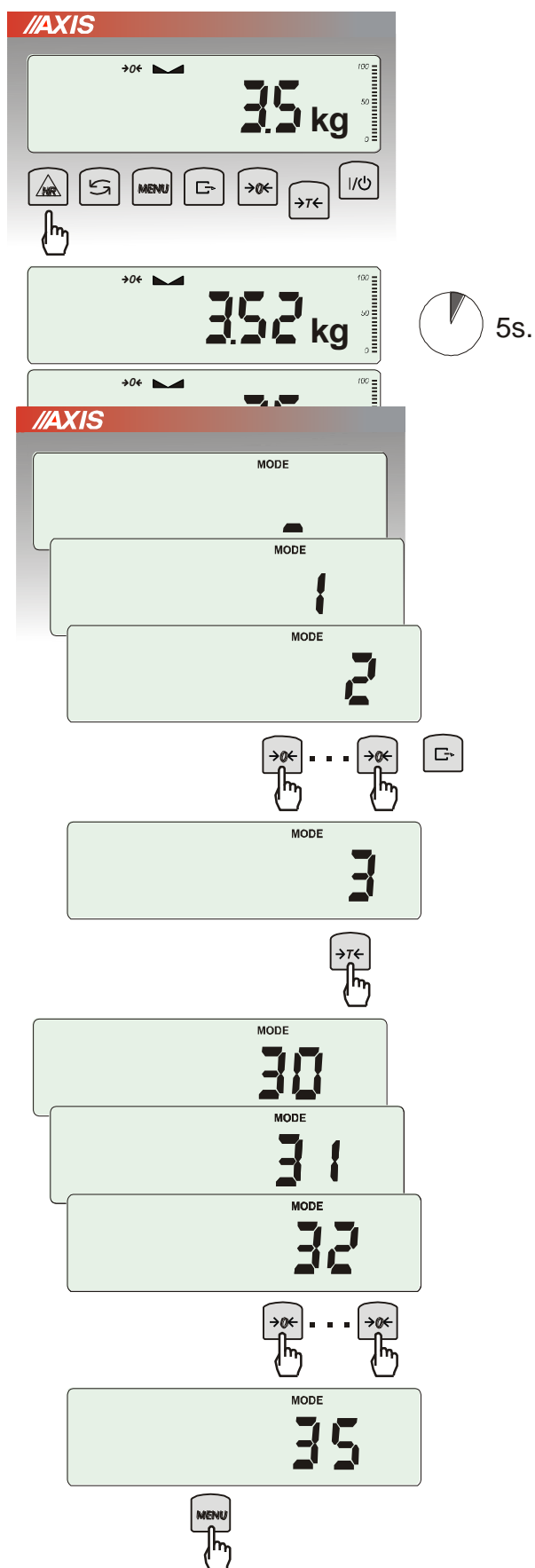
↺↻ key working method:



During standard weighing ↺↻ key is used to switch between net and gross indication.

When special function e.g. PCS is turned on, using ↺↻ key enables to go back to standard weighing mode.

Sign „o” on the left side signalizes that special function is turned on and user can go back to function mode by pressing ↺↻ key.



HR key working method:

During normal weighing temporary (5s) readout resolution increase is possible.

Return to normal indication is made automatically.

Inscribing numerical values:

Inscribing numerical values is needed in some special functions e.g. *tArE* function requires to inscribe tare values.

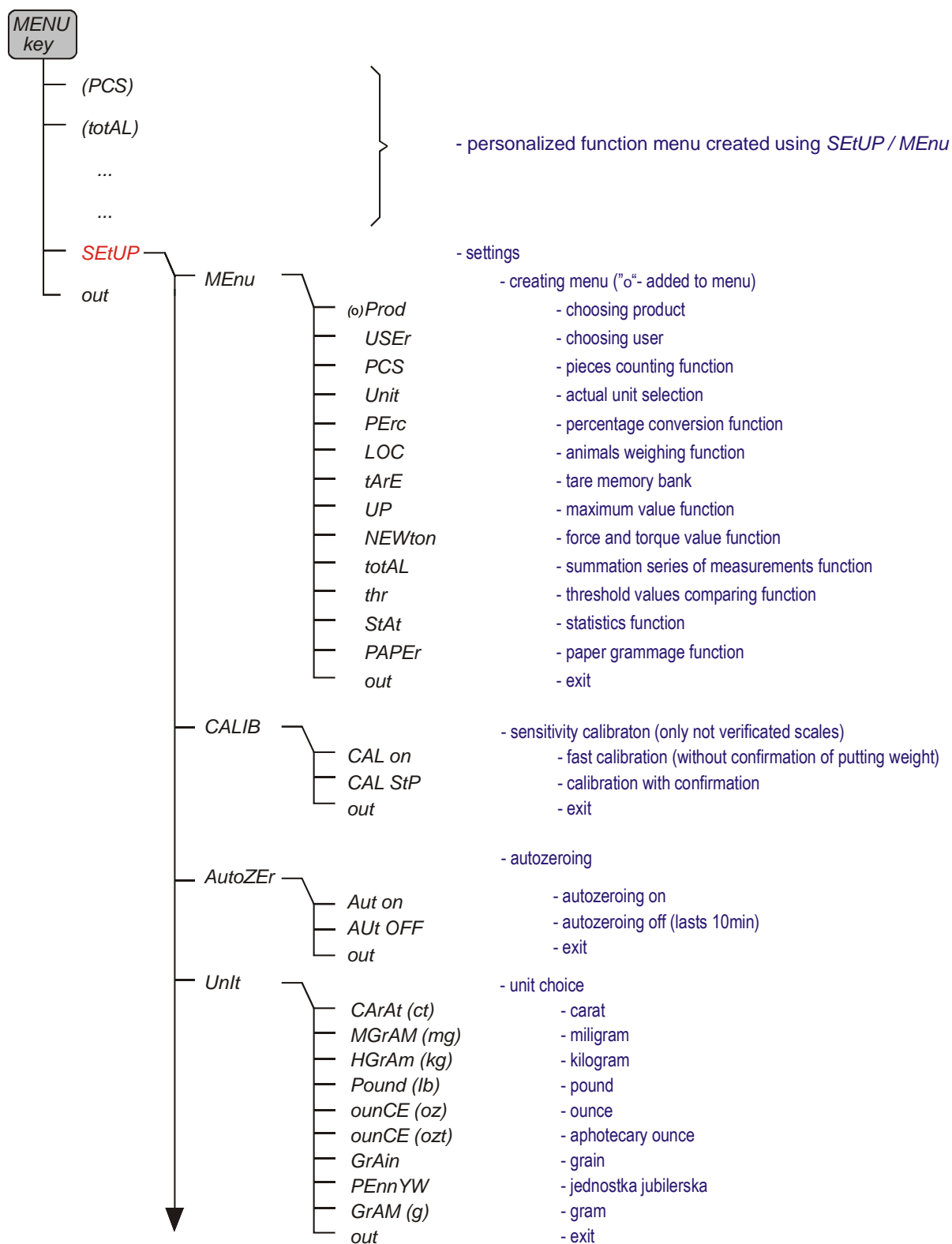
Keys:

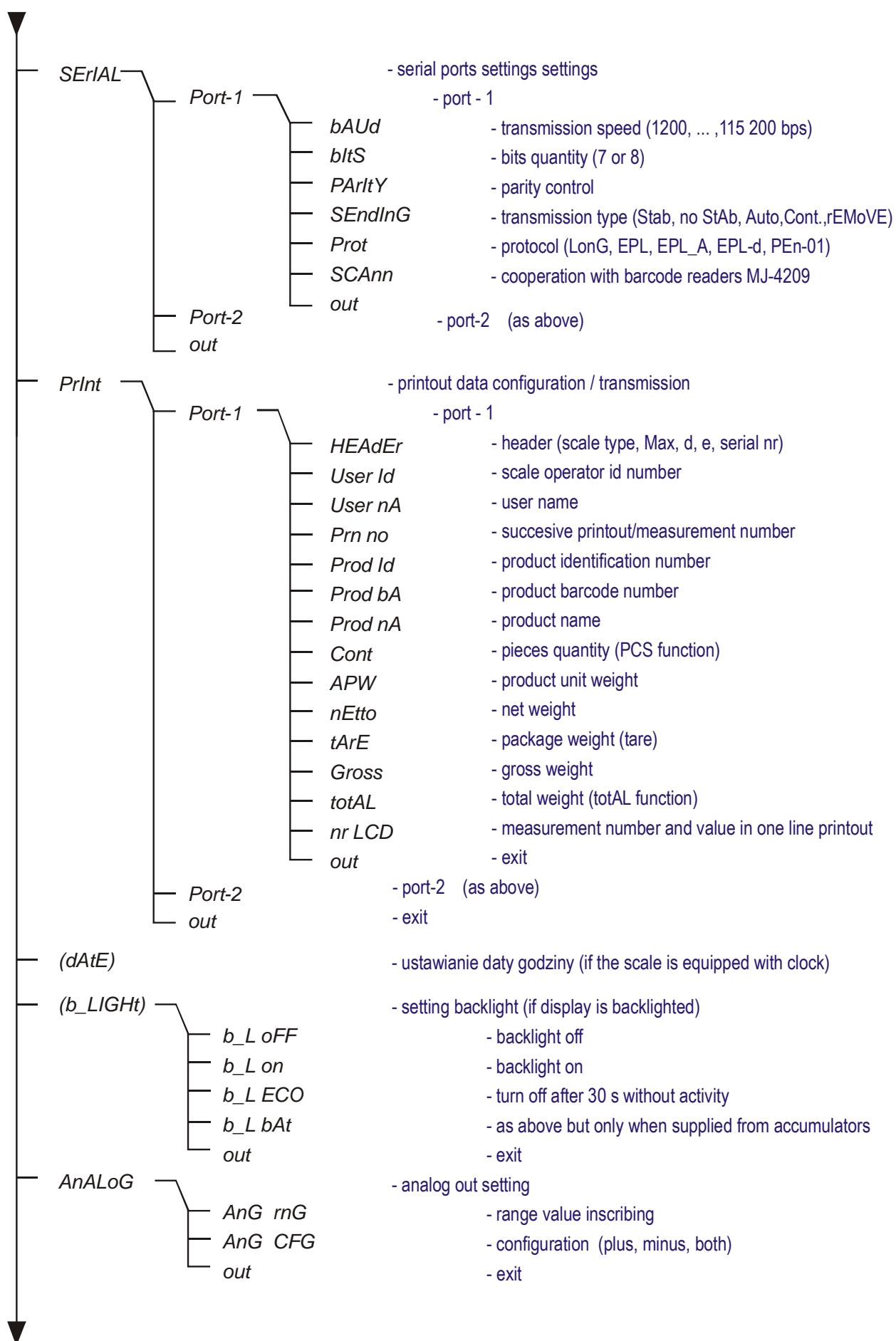
$\rightarrow 0 \leftarrow$ - increasing digit value,
 $\square \rightarrow$ - decimal point,

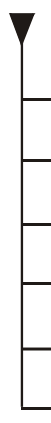
$\rightarrow T \leftarrow$ - next digit position,

MENU - end of inscribing.

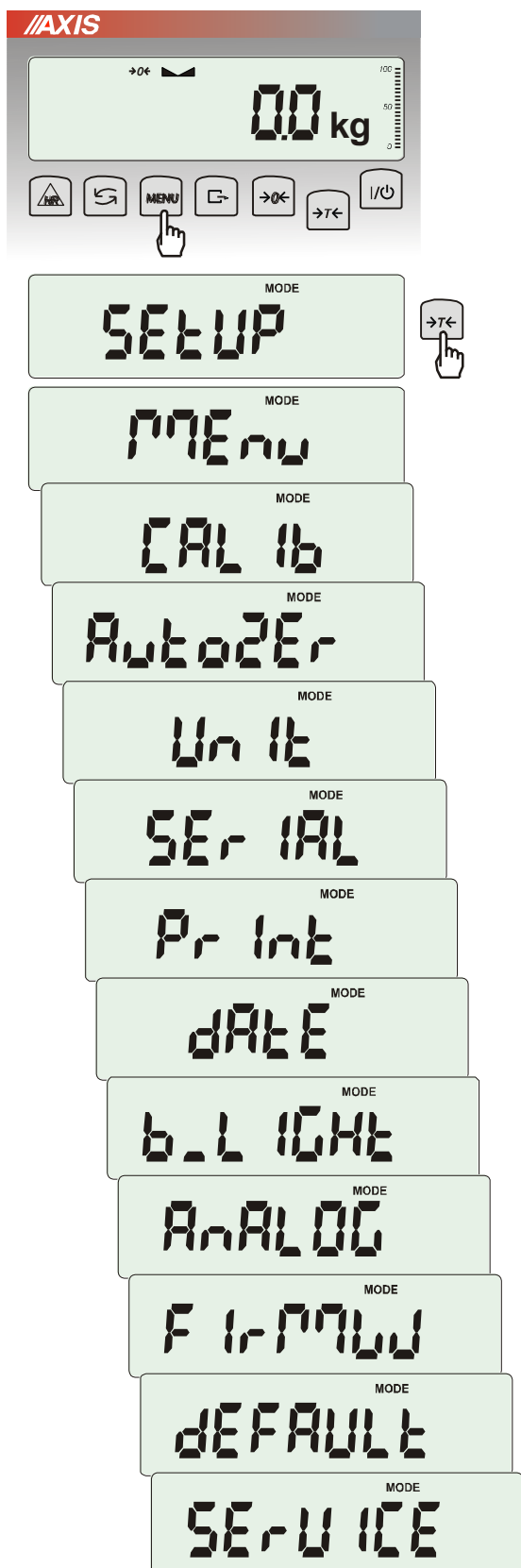
Menu diagram:





	<i>(bAttEry)</i>	- turn on/off accumulator charging (if the scale is equipped with accumulator)
	<i>(AUto OFF)</i>	- automatic turning off - saving accumulator power (as above)
	<i>(ZEro)</i>	- scale start zero inscribing (factory zero)
	<i>dEFAULT</i>	- restore default settings for all options
	<i>SERVICE</i>	- options only for service
	<i>out</i>	- exit

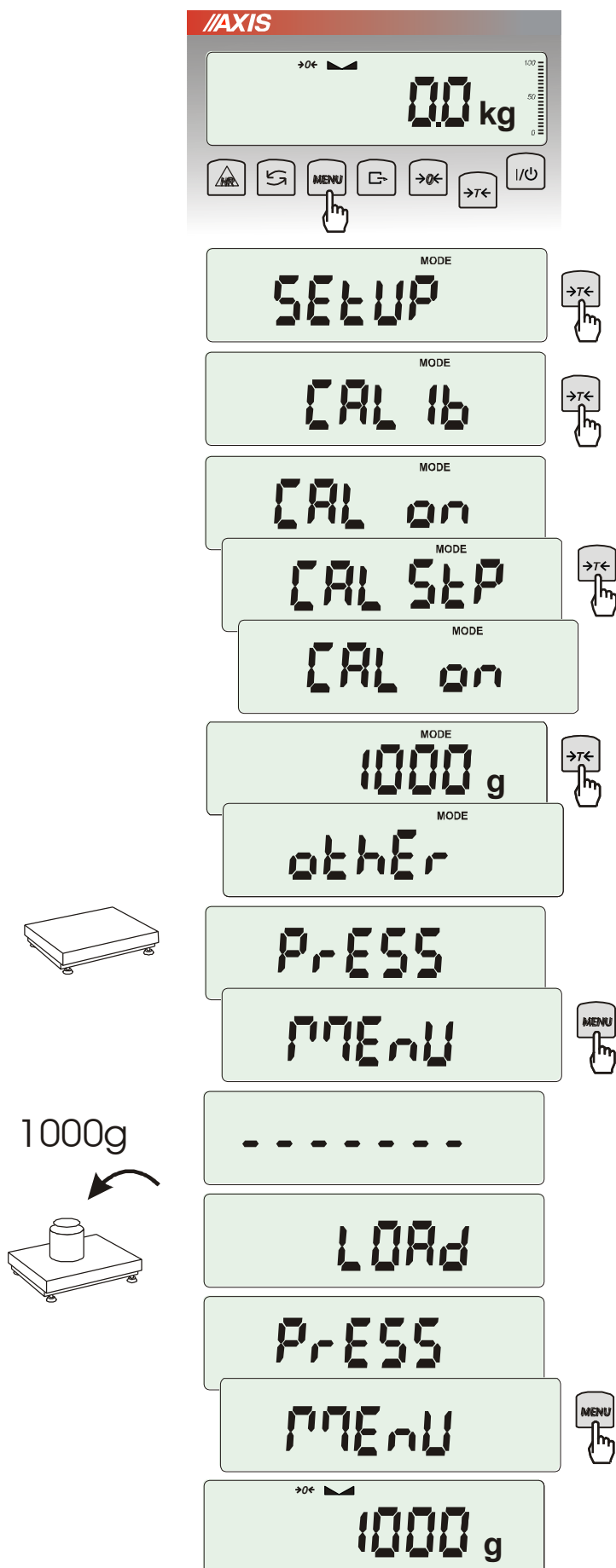
16. Scale setup (SEtUP)



SEtUP contains all options used for setting scale work mode:

- ❑ *MEnu* – creating personalized user menu
- ❑ *CAL Ib* – scale sensitivity calibration
- ❑ *AutoZEro(ing)* – self-maintaining zero indication (unloaded scale)
- ❑ *UnIt* – weight unit selection
- ❑ *SErIAL* – setting serial ports
- ❑ *Print* – transmission (printout) data selection
- ❑ *FILtEr* – anti-disturbance filter
- ❑ *b_LIGHT* – backlight setting
- ❑ *Ad420* – analogue out configuration
- ❑ *FirmWare* – updating software (only for service)
- ❑ *dEFAULT* – reset to factory settings (sample of using in chapter 15)
- ❑ *SERVICE* – service menu (only for service)

16.1 Scale calibration (CALib)



Press **MENU** key.

Press **→T←** key when **CALib** function appears.

The following options will be displayed:

- CAL on – calibration with external recommended standard of mass (see technical data).
- CAL StP – calibration with external weight, confirmation of successive steps - **MENU** key, out – leave without changes

Press **→T←** key when **CAL StP** option appears (calibration in two steps).

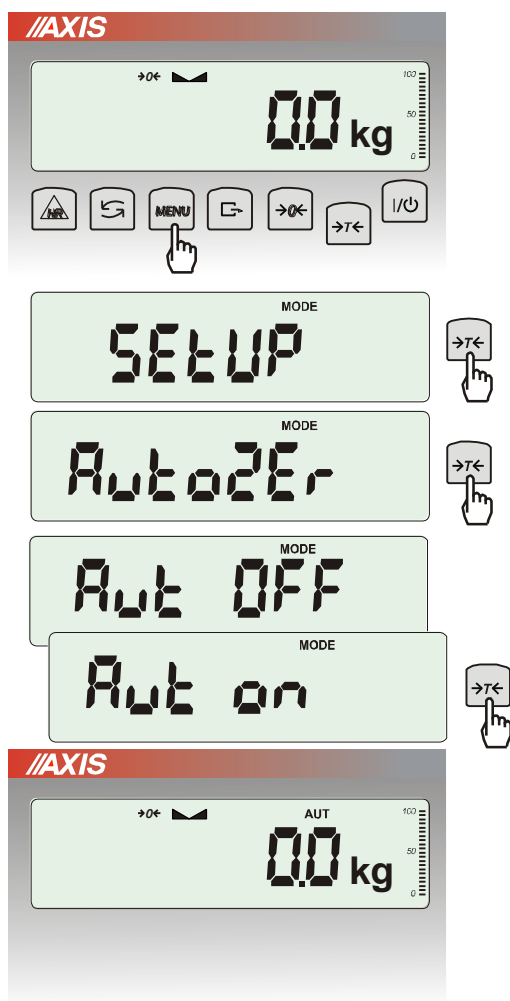
Press **→T←** key when weight value used for calibration is indicating or use **othEr** option and inscribe proper value (keys **→0←**, **↔**, **→T←**)

Press **MENU** and wait for writing zero to the scale.

When **LOAD** message appears put standard of mass on the pan. Press **MENU** key (**CAL on** doesn't need pressing **MENU** key).

Wait until internal calibration is finished and zero indication is displayed.

16.2 Autozeroing function (AutoZEr)



When the function is activated, the scale automatically ensures stable zero indication if the pan is empty or if zero indication was acquired by pressing **→T←** key.

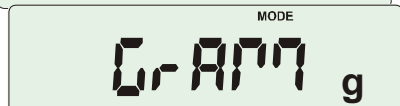
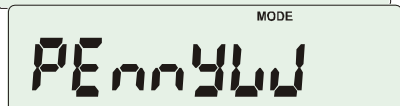
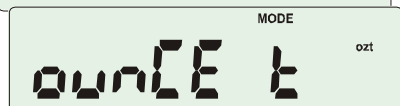
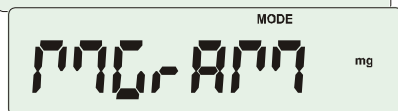
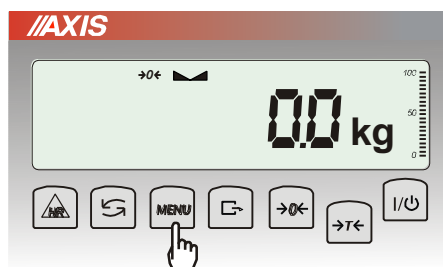
To turn on the function use **MENU** key and using **→T←** key choose *AutoZEr* and then *Aut on*

To leave the function press **MENU** key, then with **→T←** key chose *AutoZEr* and *Aut OFF*.

Note:

1. *Aut* sign occurs only in scales with LCD display.
2. In scales with **→0←** key active function changes name into *AutoZE* (autozeroing) and works only when the scales is unbiased.

16.3 Weight unit selection (Unit)



The function allows selecting weighing unit:

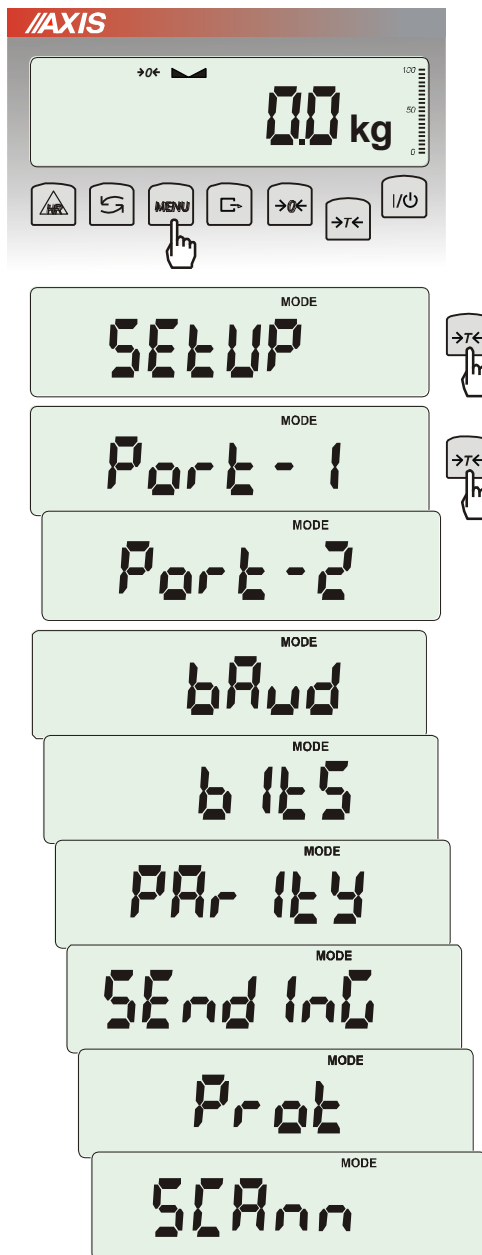
- CarAt (1 ct= 0,2 g) - carat,
- MGrAM (1mg=0,001g) milligram,
- KGrAM (1kg=1000g) kilogram,
- Pound (1 lb=453,592374g) English pound,
- OunCE (1oz=28,349523g) - ounce,
- OunCEt(1ozt=31,1034763g) pharmaceutical ounce,
- GrAIn (1gr=0,06479891g) - grain
- PennYW (1dwt=1,55517384g) jewellery mass unit,
- GrAM (1g) - gram.

The way of choosing carats as weighing unit is shown on the example.



Attention:

In scale with LED display designations of mass units: lb, kg, oz, ozt, ct are not displayed. Units are pointed by diode light.

16.4 Serial port parameters setting (SERIAL)



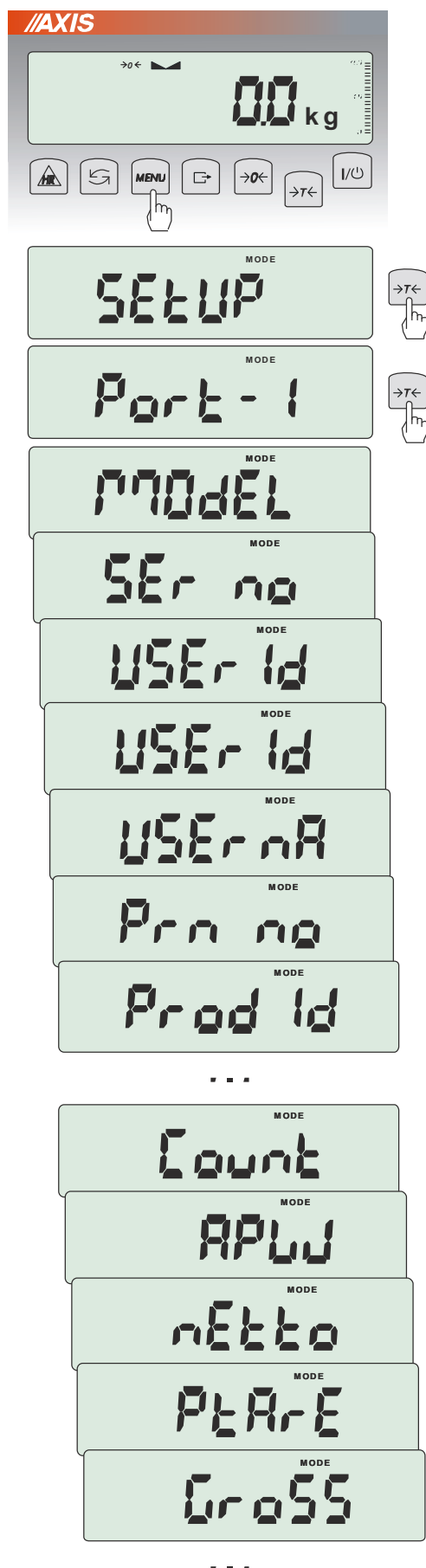
The function allows setting independently communication parameters of both of serial ports *Port-1* and *Port-2* (executed in RS232C, RS485, USB or LAN standard):

- transfer protocol (*Prot*):
 - LonG* – cooperation with printer or computer,
 - EPL* – cooperation with label printer in normal mode (activates *LABEL* function),
 - EPL_A* – cooperation with label printer in automatic mode (activates *LABEL* function),
 - EPL_d* – cooperation with special label printers,
 - Pen-01* – cooperation with PEN-01,
 - baud rate (*bAud*): (4800, 9600,115 200bps),
 - number of bits in single char. (*bItS*): 7, 8,
 - parity control (*PARItY*):
 - nonE* – no control
 - Odd* –nonparity
 - Even* – parity control,
 - scale number in network (*nr*):
 - (if the scale doesn't work in network the number must be 0),
 - transmission through serial interface (*SEndInG*) :
 - StAb* – transmission after  key is used and result is stable,
 - noStAb* – transmission after  key is pressed without need of stabilisation,
 - Auto* - automatic transmission after load is put on and result is stable (*Auto*),
 - Cont* - continuous transmission, about 10 results per second (*Cont.*),
 - Remove* – transmission after removing load.
- Default parameter values:
Long, 9600 bps, 8 bits, *none*, *StAb*,
- *SCAnn* – cooperation with MJ-4209 barcode readers): *ON*, *OFF*.

In order to set needed parameters choose *SERIAL* function, select appropriate parameter and press *<T>* key when required option or parameter value is displayed.

In scales with an additional serial port appear *Port-1* and *Port-2*, for the independent setting of both ports.

16.5 Printout configuration (PrInt)



Function is used for printing additional information stored in scale memory, weighed product identification data and scale operator id. That information is inscribed using scale keys or scanner. After entering selected port (scale can have two ports) user may activate printout positions:

- *MOdEL* – scale model,
- *Ser no* – serial number,
- *USEr Id* – scale user identification number,
- *USEr nA* – user name,
- *Prn no* – successive printout number (choose this option to zero counter),
- *Prod Id* – product number,
- *Prod bA* – product barcode (inscribed or scanned),
- *Prod nA* – product name,
- *Count* – counting result (PCS function),
- *APW* – unitary mass (PCS function),
- *netto* – net mass
- *tArE* – current tare value,
- *GroSS* – gross mass,
- *totAL* – total mass (*totAL* function)

In printout configuration user can set if measurement (printout) number is saved after turning off the scale or not. Enter option *Print* and choose *Prn no*. Following options will appear:

- *rESet* – resetting (zeroing) measurement number counter,
- *SAVE* – activate saving measurement number after the scale is turned off.

Attention:

If *Prod Id* or *USEr Id* is chosen, it is possible to inscribe quickly their new values (with omission of main menu).

In order to do that hold (about 3 seconds) *MENU* key and release it when *Prod Id* or *USEr Id* indicates.

Inscribe new value using keys:

- 0← - increasing digit,
- - decimal point,
- T← - next digit,
- MENU* - end.

While inscribing *Prod id* user can use barcode reader connected to RS232C interface.

If the scale is equipped with two serial joints *Print* function is set independently for both interfaces.

Sample printout during normal weighing (all printout positions deactivated):

20.07 kg 20.04 kg 20.04 kg

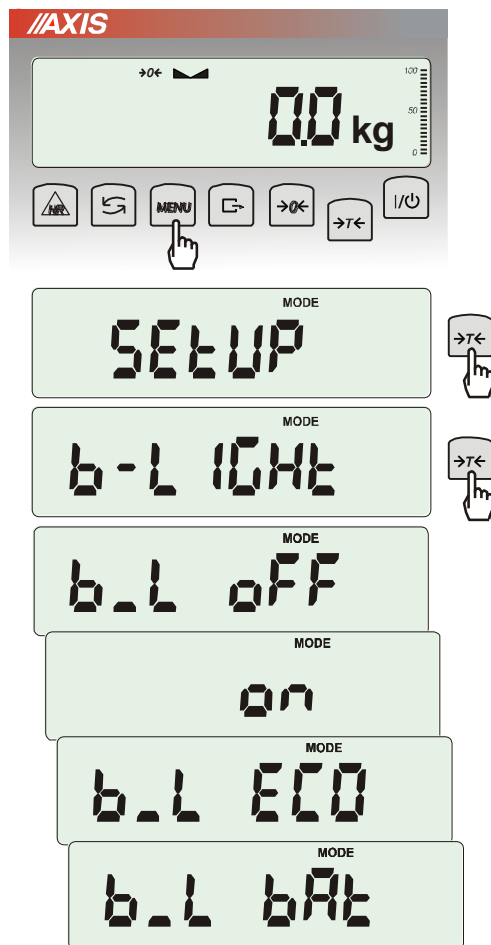
Sample printout during normal weighing with clock option (all printout positions deactivated):

20.07 kg 2012-11-08 10:01 20.04 kg 2012-11-08 10:01 20.04 kg 2012-11-08 10:01

Sample printout during normal weighing (some printout positions activated):

BA30	
MAX: 30kg e=d=0.01kg	
S/N :	
ID OPER.	: 000001
DATE	: 2012-11-08
TIME	: 12:26
NO	: 3
ID PROD.	: 01
COUNT	: 0 PCS
APW	: 0.000 g
NET	: 3.08 kg
TARE	: 0.00 kg
GROSS	: 3.08 kg
TOTAL	: 0.00 kg

16.6 Setting backlight function (b_LIGHT)



The function is used for choosing the work mode of scale display backlight:

- *b_L OFF* – switch backlight off,
- *b_L on* – switch backlight permanently on,
- *b_L ECO* – switch off after 30 seconds of inactivity (no load changes and no key operation),
- *b_L bAt* – like above, but when powering from accumulators only,
- *out* – out without changes.

Switching backlight off causes decrease of energy consumption by the scale, what is important during powering from accumulators.

16.7 Analog out configuration (AnALoG)



This option enables to set-up analog out (4-20mA or 0-10V) working method used e.g. in PLC regulators:

- *AnG r nG* – inscribing Max value
- *AnG CFG* – working mode configuration (*PLUS* – workmode for only positive values, *MinUS* – only for negative values, *both* – for both)

Current output status table for *AnG CFG* option:

<i>AnG CFG</i>	Indication	Current (Voltage)	
<i>PLUS</i>	0	4mA (0V)	
	Max	20mA (10V)	
<i>MinUS</i>	0	4mA (0V)	
	-Max	20mA (10V)	
<i>Both</i>	-1/2 Max	12mA (5V)	
	0	4mA (0V)	
	1/2 Max	12mA (5V)	

- *AnG h* – setting the reaction to exceeding, depending on the *AnG CFG* option (*h zero* – 0mA after exceeding, *h Max* – Max current after exceeding)

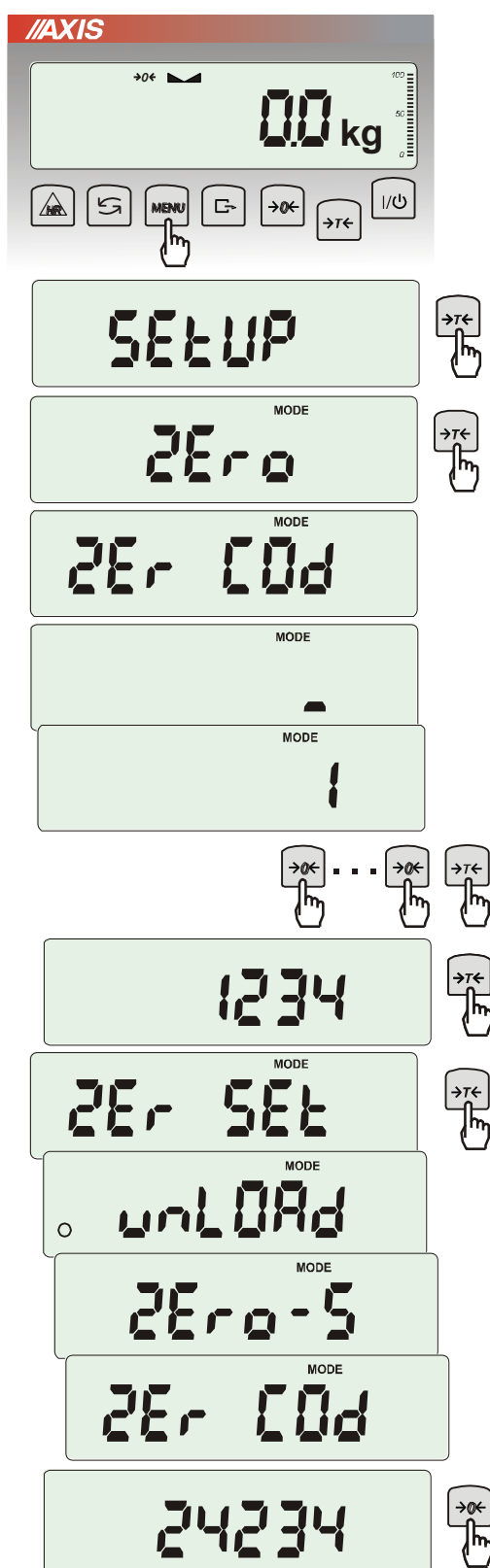
Table of current output overflows for the *AnG h* option:

<i>AnG h</i>	<i>Ang CFG</i>	Indication	Current (Voltage)	
<i>h zero</i>	-	< 0	4mA (0V)	
		> Max	4mA (0V)	
<i>h Max</i>	-	< 0	4mA (0V)	
		>Max	20mA (10V)	
<i>h Z-M</i>	<i>PLUS</i>	< 0	4mA (0V)	
		>Max	20mA (10V)	
	<i>MinUS</i>	> 0	4mA (0V)	
		< -Max	4mA (0V)	

16.8 Entering reference zero value (ZErO)

Note: This function is enabled in non-legalized scales only.

ZErO function allows entering new value of reference zero (value referred to empty pan) without need of contacting with authorised service centre.



Press **MENU** key.

When **ZErO** is displayed press →T← key.

On the display a sign **ZEr Cod** will show up momentarily and the a dash on last digit position.

To enter code (in new scale: 1234) use keys:

→0← - increasing digit,

→T← - next digit,

MENU – end of inscribing.

The following options appear successively on display:

ZEr Cod – enter new secure code value,

ZEr Set – enter new zero value

Using →T← key, choose **ZEr Set**. Direct result from A/C converter will appear on scale display.

When the pan is empty press →0← key.

Wait for finishing zeroing process.

In order to change access code use **ZEr Cod** option (as mentioned earlier).

17. Special functions description

All scales besides basic metrological functions: weighing and taring, have a set of special functions. Depending on meter type functions set differs. Below a list of functions available in standard ME-01 type meters:

- ❑ Products data base (*Prod*),
- ❑ Users data base (*USEr*),
- ❑ pieces counting function (*PCS*),
- ❑ change of mass unit (*UnIt*),
- ❑ percentage weighing function (*PErC*),
- ❑ selecting label number function (*LABEL*),
- ❑ weighing large animals function (*LOC*),
- ❑ entering tare function (*tArE*),
- ❑ maximum value indication function (*UP*)
- ❑ force measuring function (*nEWton*)
- ❑ statistical calculations (*StAt*)
- ❑ paperweight calculation function (*PAPEr*)

and functions that require additional equipment to be completely functional:

- option with accumulator supply:
 - Setting accumulators charging (*bAttErY*)
 - Automatic switching off scale function (*AutoOFF*)
- options with the clock:
 - setting current date and time function (*dAtE*)
 - total weight function (*totAL*)
- options with the transoptors connectors (*WY 11*):
 - checkweighing function (*thr*)
- option with radio connection:
 - function of choosing communication channel (*rF Chn*)

LabEL function is available in scales with EPL or EPL-A transmission protocol activates (go to *SetuP/SERIAL*).

In scales with LED display special functions don't have additional marks on display and names of some functions are shortened.

17.1 Tare, products and users database (*Prod* and *USEr*)

Scale is equipped with products and users database with capacity up to 400 products and 100 users. Among others each product can have tare value stored in memory (*PtArE*).

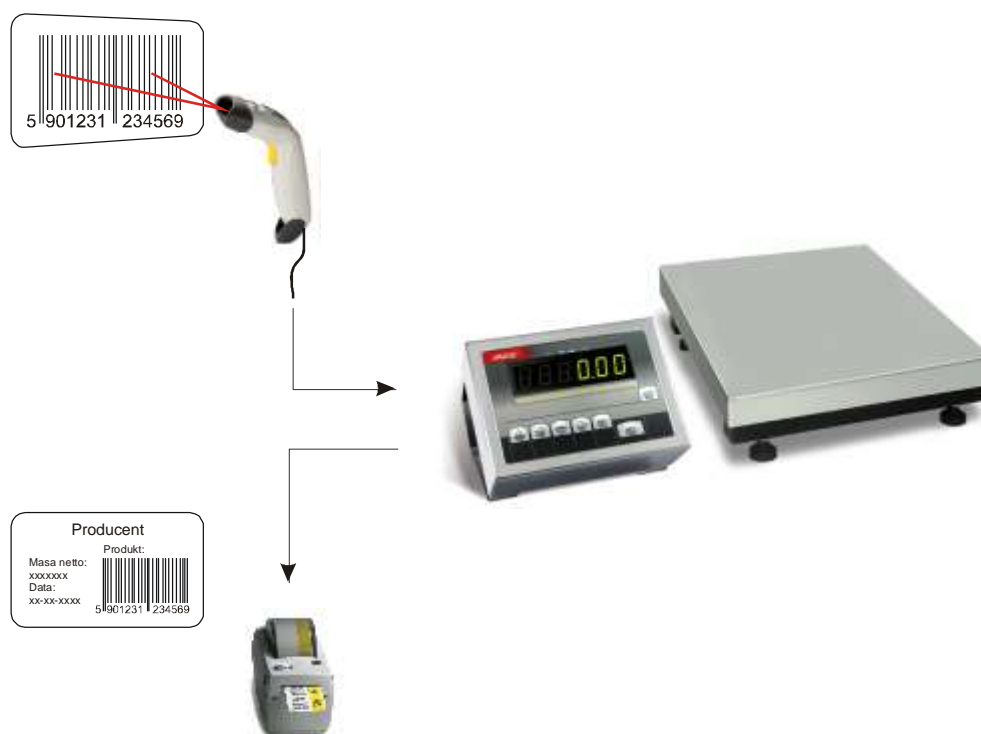
Database consists of:

- *M nr* – memory number where data is saved,
- *Prod Id* - product identification number,
- *Prod bA* – product barcode,
- *Prod nA* – product name,
- *USEr Id* – user identification number,
- *USEr nA* – user name,
- *APW* - unitary weight (used when pieces counting),
- *PtArE* - inscribing permanent tare to the product,
- *thr Lo* - threshold value (low),
- *thr Hi* - threshold value (upper),
- *LABEL* – corresponding label number.

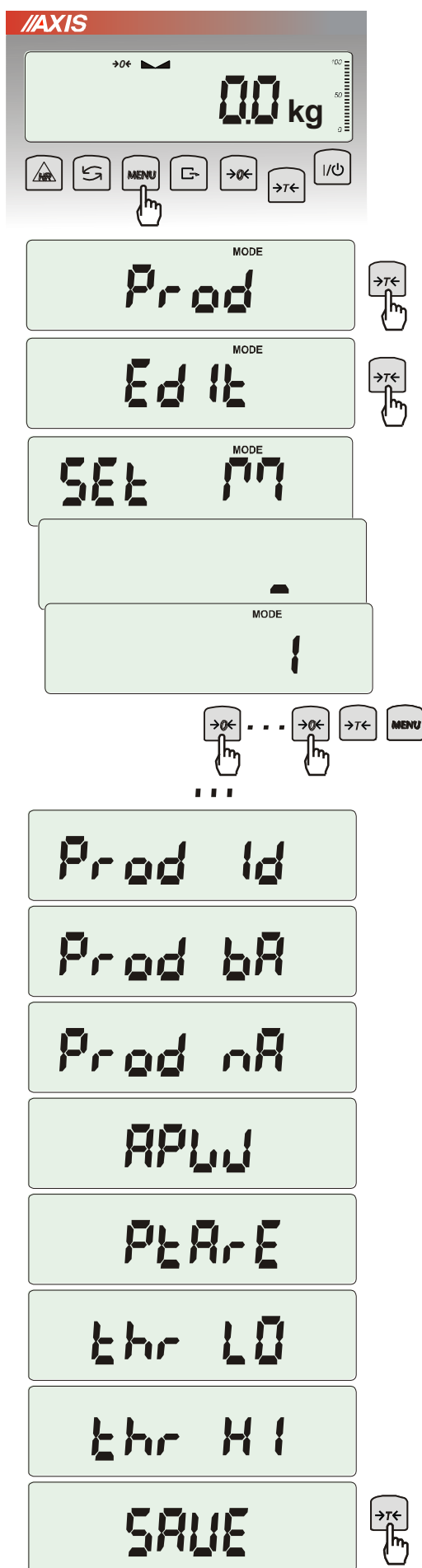
Database can be built in Excel datasheet form, where each product has one row and each column have product data. This way created database, saved in *.csv extension with semicolons can be send to scale using *Scale Database* software and scale's serial interface. *Scale Database* is available on our webpage www.axis.pl/en.

Database and possibility to cooperate with external devices: printer, label printer, barcode reader and computer enables to built product identification and product archiving systems.

Product barcode readout (during scale working) initiates searching through database and in case of finding proper record, recalls product data (*Found* communicate). Barcode reader enables also to insert numerical data conveniently (standard ME-01 meter doesn't have numerical keys). Using alphanumeric code (for example 128 code) it can be also used to insert names of products and users.



Inscribing data to base



Prod and *USER* options enables adding and deleting product and user data.

For products database available options are:

- *Prod Id* – searching for product in database by inscribing (or scanning) id number or barcode,
- *ProdCLr* (shows up if product was selected earlier) – turns off actual product selection,
- *EdIt* – product edition from database,
- *Add* – add product to database,
- *dEL OnE* – deleting single element from database,
- *dEL ALL* – deleting all elements from database,
- *dAtAb* – changing working mode with database (default mode *Stb*):
 - *Stb* – searching products in database and working with products outside the base; if product is found then *Found* communicate appears and all product data is recalled; if there is no product in database then no communicate appears, the scale stores id/barcode number temporarily in memory and enables to send it to the port (to printer/computer) together with actual weighing result.
 - *LIMIt* – searching through products from database; if product is found then *Found* communicate appears and all product data is recalled; if there is no product in database then *not Found* communicate appears.
- *Prn_P* – sending all products database to port.

To inscribe data use *EdIt* option and keys:

→0← - increasing digit,

→T← - next digit,

MENU – end of inscribing.

Barcode reader (connected to RS232C interface) can also be used to inscribe data and this way it is faster and more effective.

Each database product has following data:

- *M Id* – memory cel number in products database,
- *Prod Id* – product identification number,
- *Prod bA* – product barcode,
- *Prod nA* – product name (inscribed from PC or barcode reader),
- *APW* – product unitary weight (optional),
- *PtArE* – product package weight (optional),
- *thr LO* – lower threshold (MIN value),
- *thr HI* – upper threshold (MAX value).

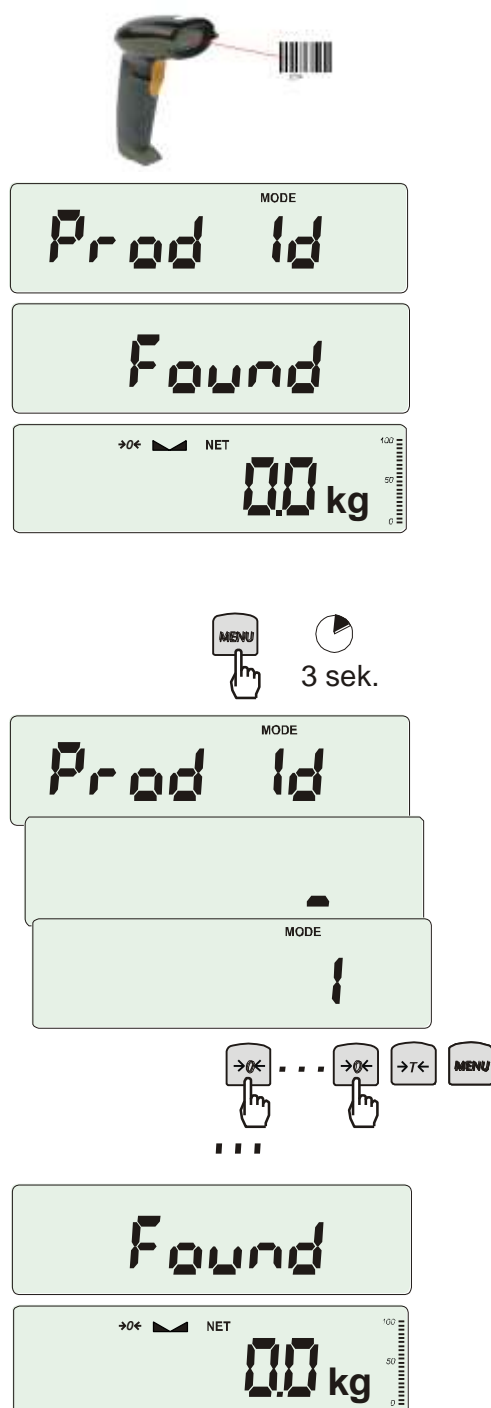
Saving inscribed product data is done by using *SAVE* option.

Users database is edited by similar function named *USEr* and consists of several options:

- *USEr Id* – user identification number,
- *USErCLr* (shows up if user was selected earlier) – turns off actual user selection,
- *USEr nA* – user name (inscribed from PC or scanner),
- *Pm_U* – sending users database to port.

Saving data is also done by *SAVE* option.

Recalling from database



The fastest way to recall product from database is to readout his barcode number (*Prod bA*) by using barcode reader (option). It can be done in any moment.

After readout of proper barcode scale indicates one of communicates:

- *SCAn* – barcode from outside the base accepted (*Std* mode),
- *not Found* – barcode from outside the base not accepted and no product is selected (*LIMIt* mode),
- *Found* – product barcode found in database and data recalled.

Attention: If the scale doesn't indicate any communicate, check barcode reader connections, port configuration and transmission protocol (*SERIAL* function).

Other fast way is to press and hold *MENU* key (about 3s). *Prod Id* communicate will appear. Release the key and inscribe identification number. If the number is already saved in base *Found* communicate appears and all the product data is recalled.

To edit data choose *Edit* option and use following keys:

→0← - increasing digit,

→T← - next digit,

MENU – end of inscribing.

Product recalling is also possible by using *Prod* and *Prod Id* options (previous site).

If You hold *MENU* key for a longer time (about 6s) *ProdCLr* communicate will appear and actual product selection will be turned off.

Weighing results and data transmission from scale to computer or to printer

To fully use database capabilities other options must also be used: *Serial*, *Label* (for label printer) and *Print*.

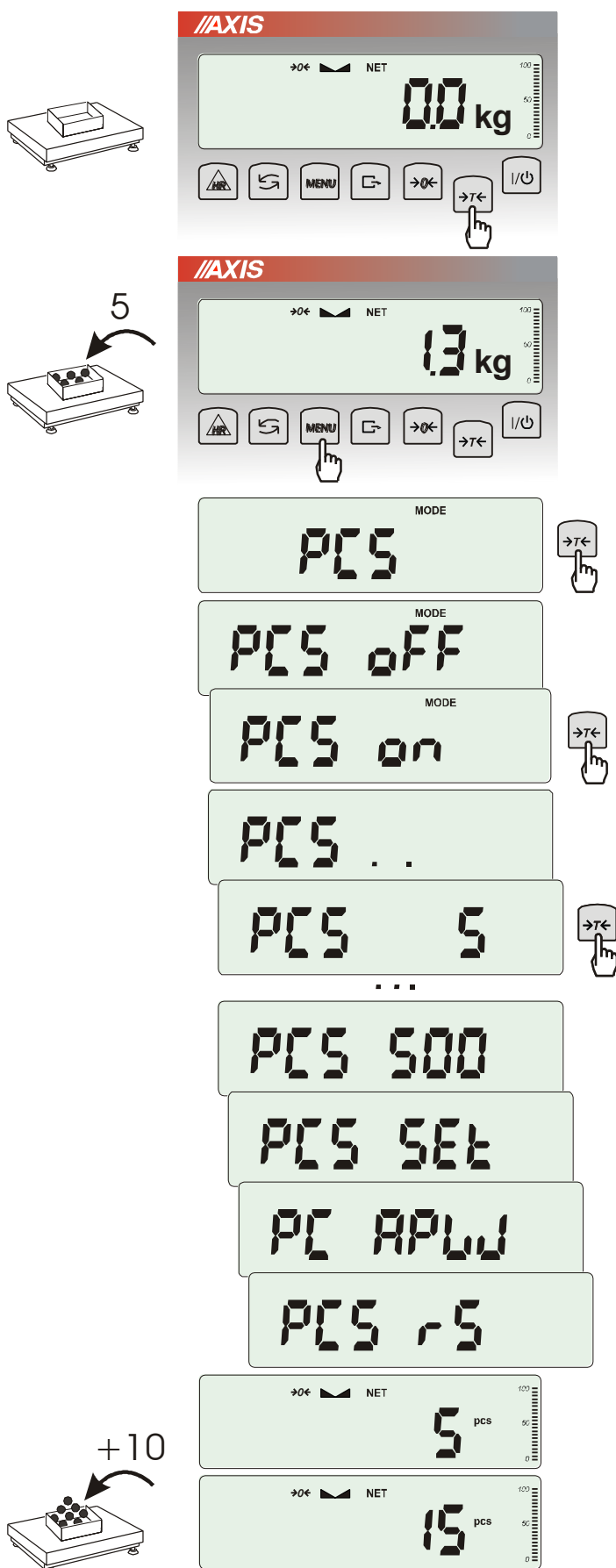
Serial option enables to select proper transmission protocol for each port. Thereby label printer can work independently. Recalling product is equivalent with choosing corresponding label number. If database is not used, proper label can be choosed using *Label* option.

To each weighing results transmission a set of product and user identification data is added. The set is activated in *Print* option.

Available data from products and users base (*Print* / *SEtuP* option):

- *USER Id* – user identification number,
- *USER nA* – user name (inscribed from PC or scanner).
- *Prod Id* – product identification number,
- *Prod bA* – product barcode (inscribed or scan),
- *Prod nA* – product name (inscribed from PC or scan),
- *Label* – label number for proper product,
- *APW* – unitary mass (PCS function),
- *tArE* – tare,
- *totAL* – total mass (*totAL* function).

17.2 Pieces counting function (PCS)



This function enables to count identical pieces, e.g. turnbuckles or buttons.

A measurement is performed in two phases:

- first phase - single piece weight calculation on the basis of defined pieces amount (5, 10, 20, 50, 100, 200 or 500 pieces),
- second phase – pieces counting.

First phase options:

- **PCS . .** – recalling of a value inserted earlier (this quantity must be inscribed earlier),
- **PCS SET** – set any amount of pieces in a sample,
- **PCS APW** – set unitary mass directly,
- **PCS rS** – inserting number of details in a sample and receiving of their mass from other scale connected by RS-232C.

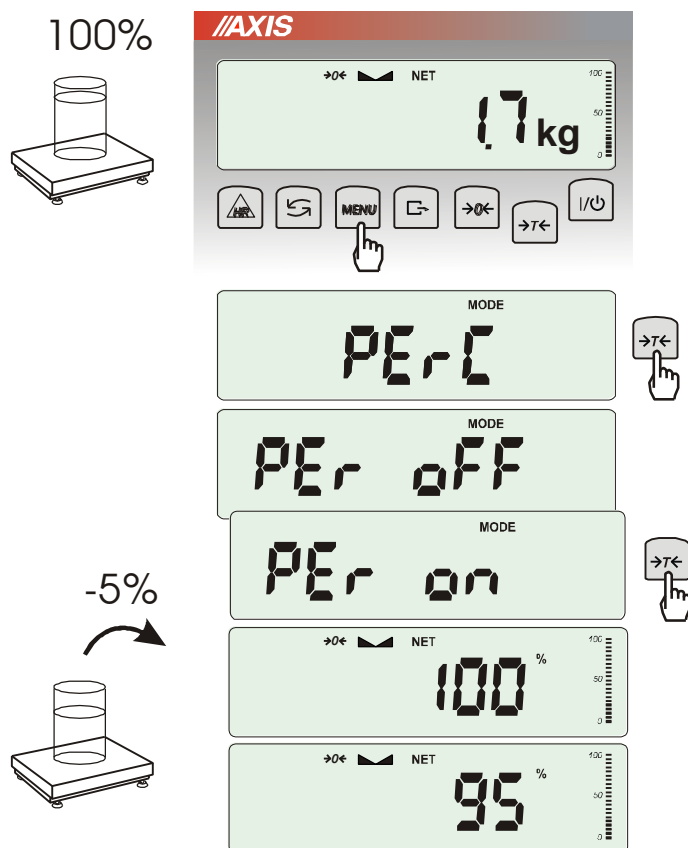
It is advised that single piece weight is not less than one reading unit and sample weight used in first phase is bigger than 100 reading units.

To leave function press **MENU** key and then using **→T←** key chose **PCS** and **PCS OFF**.

Note:

1. **APW too LOW** communicate signalises that a sample was not put on the pan or if single piece weight is less than one-tenth readout plot (counting is not possible).
2. **APW LOW** communicate signalizes that single piece weight is more than one-tenth but less than one readout plot. (counting possible but with bigger errors, result blinks).
3. In scales equipped with LED display pcs sign is replaced with "■".

17.3 Percentage weighing function (PErC)



This function allows displaying weighing result in percents.

A measurement is performed in two phases:

- first phase – weighing a reference sample (100%),
- second phase – measuring specific sample as a percentage of the reference sample.

Weighing result is displayed in different format, depending on the weight value of reference sample.

The function has the following options:

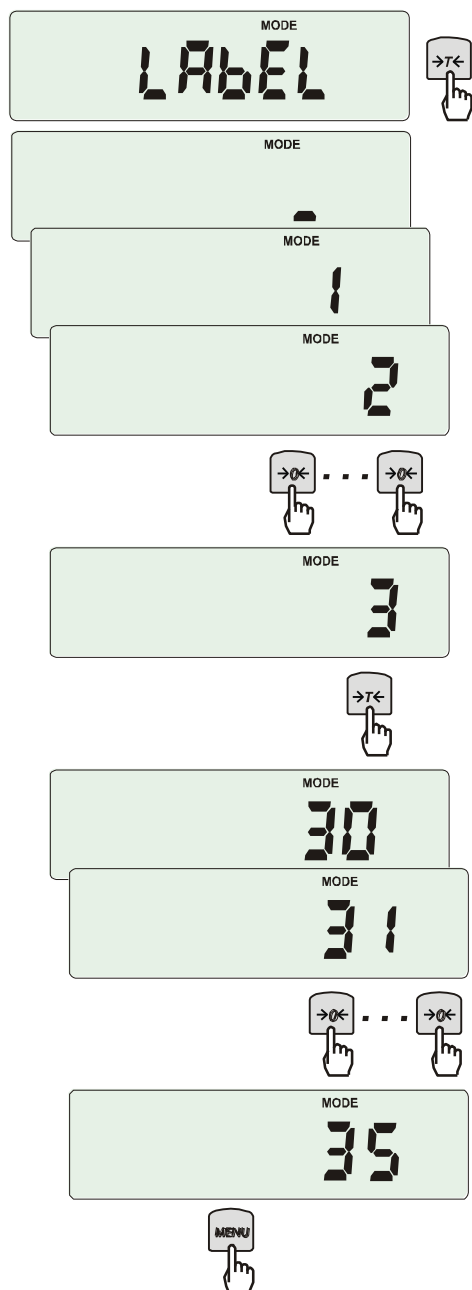
- *PEr OFF* – disable the function,
- *PEr on* – set current scale indication as 100% and activate percentage weighing,
- *out* – exit without changing settings.

Note:

1. *PEr Err* message informs that reference 100% mass is less than $0,5 \cdot \text{Min}$ or was not defined.
2. In scales with LCD display sign "■" is replaced with %.

17.4 Label choosing function (LAbEL)

This function is used in scale with *ELTRON* (*SERIAL* function) data protocol. This protocol enables label printout with actual scale indication and chosen data from *Print* special function (variable data), for example date and time. Other data, for example company address, product name, barcode can appear on label as a constant text. Label patterns with number (4 digit) used by user should be saved in scale memory according to printer manual. Label pattern choice is made by inscribing label number using *LAbEL* function.



Press *MENU* button.

When *LAbEL* is displayed press →T← key.

Actual label number will show.

To enter new label number press →T← key, to exit function without number change press *MENU*.

To inscribe label number use keys:

→0← - digit increase,

→T← - next digit,

MENU – end.

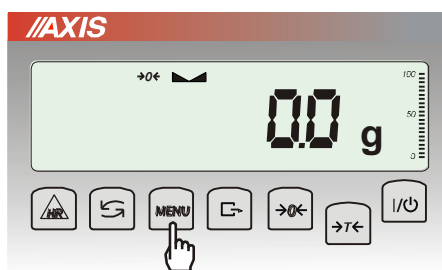
After entering label number, putting load and pressing → key will cause sending data to label printer.

Data format sent to label printer (label nr 1, language EPL-2):

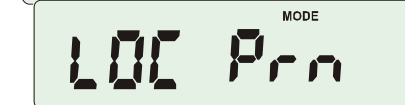
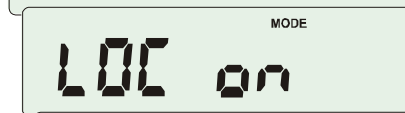
US	(55 53 0D 0A)
FR"0001"	(46 52 22 30 30 30 31 22 0D 0A)
?	(3F 0D 0A)
00:00	(30 30 3A 30 30 0D 0A)
2000.00.00	(32 30 30 30 2E 30 30 2E 30 30 0D 0A)
10 g	(20 20 20 20 20 31 30 20 20 67 0D 0A)
P1	(50 31 0D 0A)

17.5 Weighing animals function (LOC)

The function allows weighing animal moving on the scale.



Press **MENU** key.



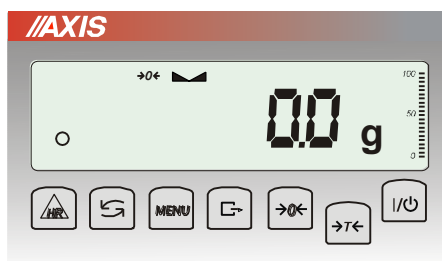
When **LOC** function is displayed press $\rightarrow T \leftarrow$ key. The following options appear on display successively:

- **LOC oFF** – leave the function,
- **LOC on** – automatic weighing after loading the scale,
- **LOC PRn** – the measurement initiated manually by pressing $\rightarrow T \leftarrow$ key.

When **LOC on** is displayed press $\rightarrow T \leftarrow$ key.

Tare the scale using $\rightarrow T \leftarrow$ key if necessary and place the animal on the pan.

Wait until the weighing result is averaged – scale display blinks. Then scale will show stable (averaged) result and will send it through serial port. The result remains on display for about 30 second.

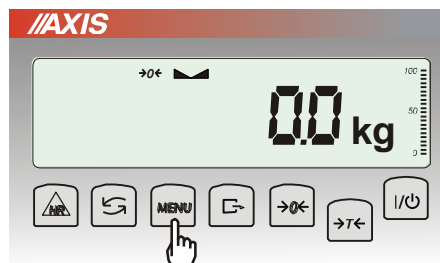


Important notes

1. The loads lower than Min value are not averaged.
2. In case when putting animal on scale takes more than 5s it is suggested to choose **LOC PRN** option (measurement started manually by pressing $\rightarrow T \leftarrow$ key).

17.6 Maximum value indication function (UP)

This function allows holding maximum (or minimum) value that is indicating at the moment.

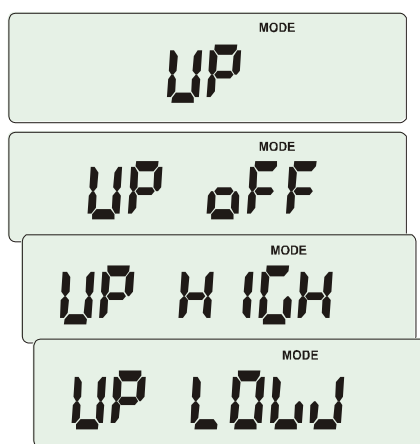


Before measurement scale should be tared.

Function has following options:

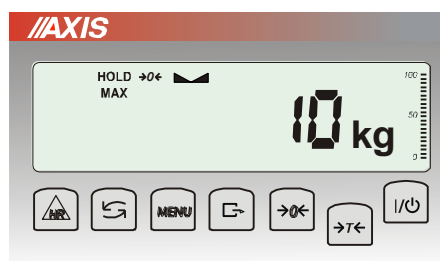
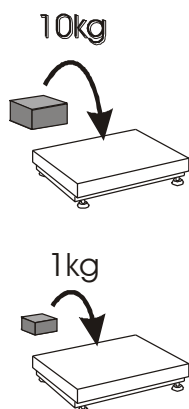
- UP oFF – function off,
- HIGH – holding maximum value,
- LOW – holding minimum value.

Pressing →T← key will cause result zeroing.



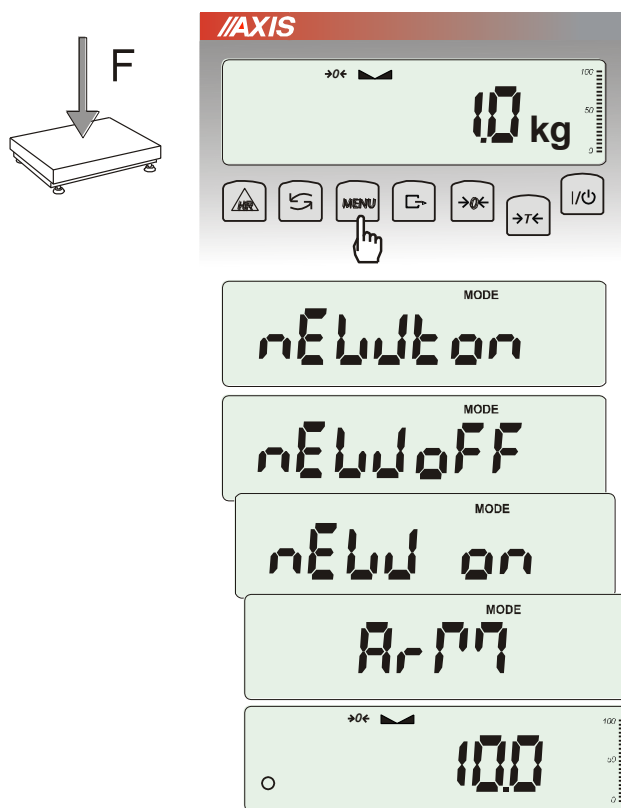
Note:

Autozeroing function and the stabilisation indicator are deactivated when UP function is running.



17.7 Force measuring function (nEWton)

Function activation causes displaying result in force units (N).



Press *MENU* key.

Using $\rightarrow T \leftarrow$ key choose *NEWto* function.

Function has several options:

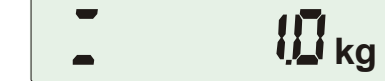
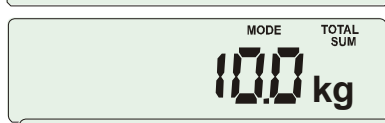
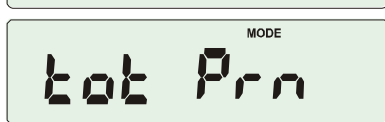
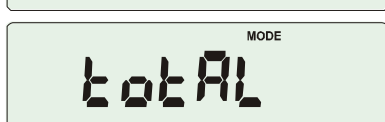
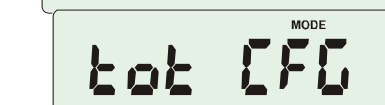
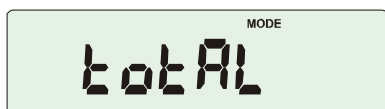
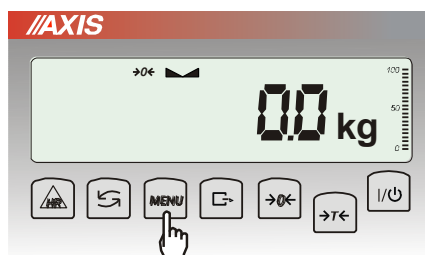
- *nEW off* – function off,
- *nEW on* – measurement in Newtons,
- *ArM* – torque measurement (arm length should be inscribed in meters using $\rightarrow T \leftarrow$, $\rightarrow 0 \leftarrow$ and *MENU* keys).

Attention:

Units conversion from mass (kg) to force (N) is made for acceleration of gravity ($g=9,80665\text{m/s}^2$)

Note: $1\text{N} \approx 0,1019\text{kg}$

17.8 Total weight function (totAL)



The function allows calculating total weight for series of measurements, which can be greater than scale capacity. It allows calculating total weight as well as average value.

Press **MENU** key.

When *totAL* is displayed press $\rightarrow T \leftarrow$ key.

The following options will appear successively:

- *tot Prn* - report printout without clearing total register,
- *tot OFF* - clearing total register, report printout and leaving the function,
- *tot □* - working with receipt printout after each measurement,
- *tot -* - working without receipt printout,
- *tot CFG* - saving measurement mode (using \rightarrow key: *Manual*, after taking off the load : *auto*).

Press $\rightarrow T \leftarrow$ key when *tot □* is displayed.

Perform measurement series by pressing \rightarrow key for storing results into total register.

In order to print and display results enter the function by choosing *totAL* and *tot Prn* option from menu.

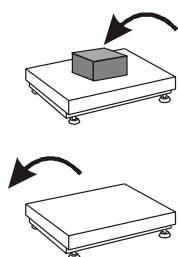
The results are displayed in the following sequence:

- total weight (SUM \equiv),
- number of registered measurements (n),
- average value (\equiv),

regarding that moving to display successive result is performed after pressing \rightarrow key.

Attention: In scales with LED display SUM sign is replaced by " \equiv ".

In order to go back to total weighing without zeroing total register press \rightarrow key several times.



To leave the function with clearing total register, select *totAL* function from menu and choose *tot oFF* option. Scale prints the communicate informing about clearing registers.

The form of receipt after each measurement:

Date: ...	Time. ...
measurement no	weight
measurement no	weight

Report form:

Date: ...	Time. ...
TOTAL WEIGHT	=
NUMBER OF SAMPLES	=
AVERAGE VALUE	=

Note:

When the scale doesn't have an internal clock, Date and Time do not appear on printout.

Maximum number of measurements is 99 999.


Maximum total load 99 999 000d.


The weighing unit of the total value from the register (Total) is the same as the weighing unit stated on the keypad or is 1000 times greater, what is signalled by "o" indicator at the left of the display.

If the registered value is too big to be displayed, "E" communicate appears on the display. If the number of series is too high and cannot be displayed, "Err1" communicate appears on the display

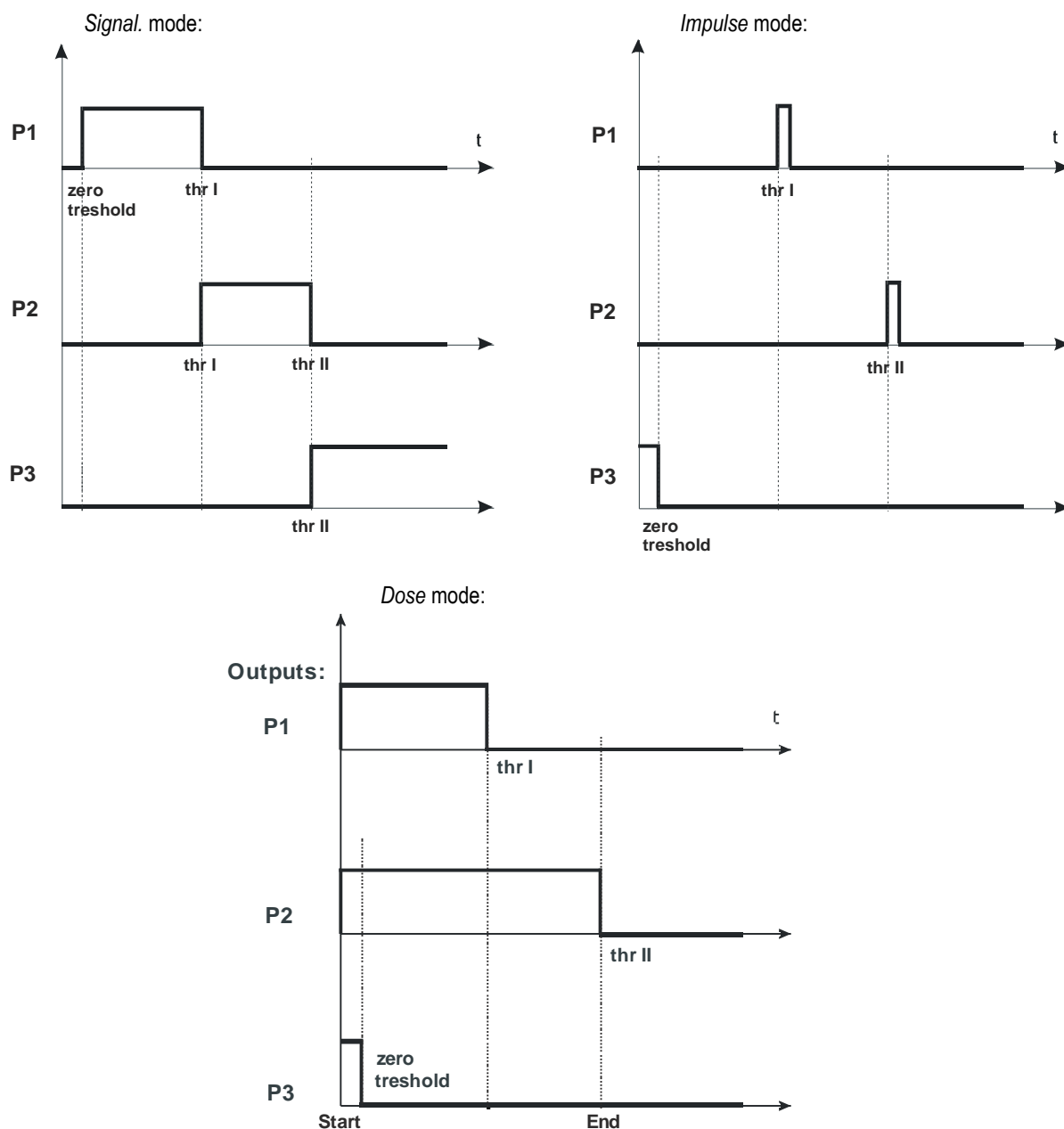
17.9 Checkweighing function (thr)

The function allows you to compare the weighing result with two pre-programmed mass values: lower and upper threshold. The result of the comparison is signaled by the lights of the indicators (MIN, OK, MAX) and a short or long sound signal generated when the thresholds are exceeded.

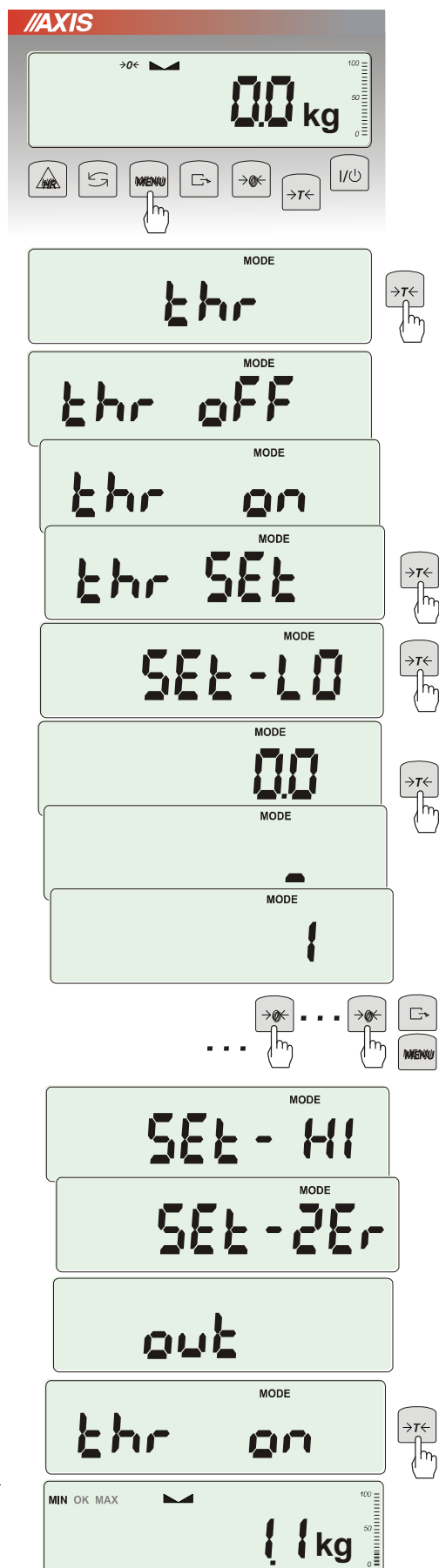
In scales equipped with the Output connector (marked: OUTPUT ), the comparison result can be used to control the optical signaling device (*Signal. mode*), automation devices (*Impulse mode*), dosing devices (*Dose mode*).

In the *Impulse mode*, short-circuit pulses with a duration of 0.5 s appear on the outputs P1 (threshold I) and P2 (threshold II). On the P3 (zero) output, the short-circuit condition appears when the indication does not exceed the value of the zero signaling threshold. In the *Signal. device mode*, short-circuit states appear on the outputs P1-P3 of the Outputs connector as a result of comparing the balance indications with the threshold values. In the *Dosing mode*, the outputs are activated with the  key (*StArt* message) and after reaching the threshold II value, the outputs are deactivated (*End* message).

On the chart below output states are shown during increasing load on the scale for different working modes:



Operation sequence:



Press **MENU** key and choose *thr* pressing $\rightarrow T \leftarrow$ key.

The following options are displayed successively:

- *thr off* – deactivate the function,
- *thr on* – activate the function,
- *thr Pm* – check last threshold values (press $\rightarrow T \leftarrow$ key several times),
- *thr CFG* – choose *Relays* socket mode:
 IMPULS – *Impuls* mode
 SIGnAL. – *Signal.* mode
 doSE – *Dose* mode

out.

Choose *thr-on* option using $\rightarrow T \leftarrow$ key. The following options for entering thresholds are displayed:

- *SEt-LO* - set lower threshold value,
- *SEt-HI* - set upper threshold value,
- *SEt-ZEr* - set zero signalisation threshold.

Using $\rightarrow T \leftarrow$ key select *SEt-LO* option (the previously entered value will appear), press the $\rightarrow T \leftarrow$ key again.

Set lower threshold value using the following keys:

- $\rightarrow 0 \leftarrow$ - digit increase,
- $\rightarrow . \leftarrow$ - decimal point,
- $\rightarrow T \leftarrow$ - move to next digit,
- MENU** - finish.

Then select *SEt-HI* option and enter upper threshold value.

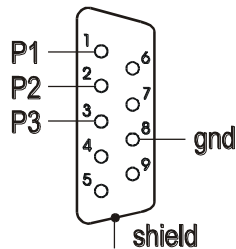
Choosing *SEt-ZEr* option will enter zero signalisation.

Choosing *out* will end inscribing thresholds. Choosing again *out* will start *thr* function.

To change *Relays* socket mode use *thr CFG* option. Default option is *Indication*.

To leave the function, press **MENU** key and then choose *thr* and *thr off* options.

OUTPUT \sqcap connection diagram:

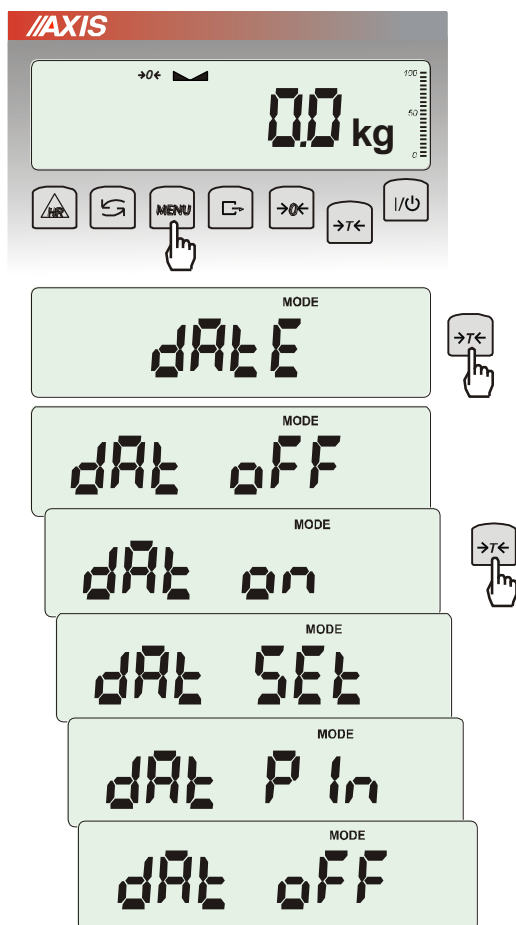


The Output connector is an optocoupler open collector output with a load capacity of 25mA / 24V. It is recommended to use ready-made MS 3K/P board, which contains RM96P relays with DC 24V input voltage and output: AC 250V, 3A.

Important notes:

1. When the scale is turned on, both thresholds are set to maximum values.
2. When setting the upper threshold, make sure that its value is not lower than the lower threshold.
3. Setting the lower and upper threshold values is also possible by sending appropriate commands from the computer, which is described in the balance's manual.

17.10 Setting date and time function (dAtE)



The function allows setting current date and time of scale internal clock and mode of its use.

The function has the following options:

- *dAt oFF* – deactivate date and time during printout of current weighing result,
- *dAt on* – activate date and time during printout of current indication (→T← key),
- *dAt SEt* - change current date and time,
- *dAt PIn* – data and time secure password (to prevent from changing date and time by unauthorized person),
- *dAt For* – data printout in different format.

The example at the left presents how to set current date and time using *dAt SEt* option.

After setting proper date and time activate it with *dAt on* option.

Date and time format:

PL: rrrr-mm-dd gg:mm

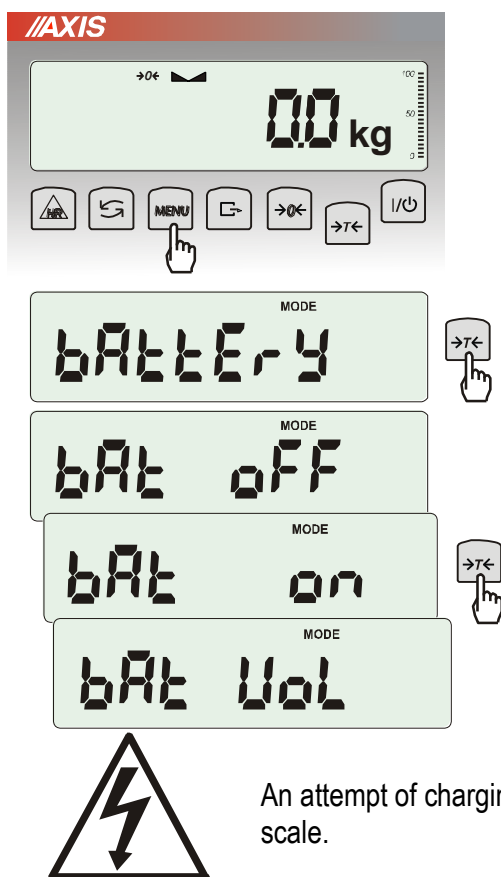
UE: dd-mm-rrrr gg:mm

USA: mm-dd-rrrr gg:mm AM/PM

(gg – hours, mm – minutes, AM – before noon, PM – after noon, mm - month, dd - day, rrrr - year).

Attention: Inscripting non-zero *PIN* value causes showing *PIN* sign during next date and time changing and inscribing 4 digit code is necessary. (using keys →0←, →T← and *MENU*).

17.11 Charging accumulators function (*bAttErY*)- option

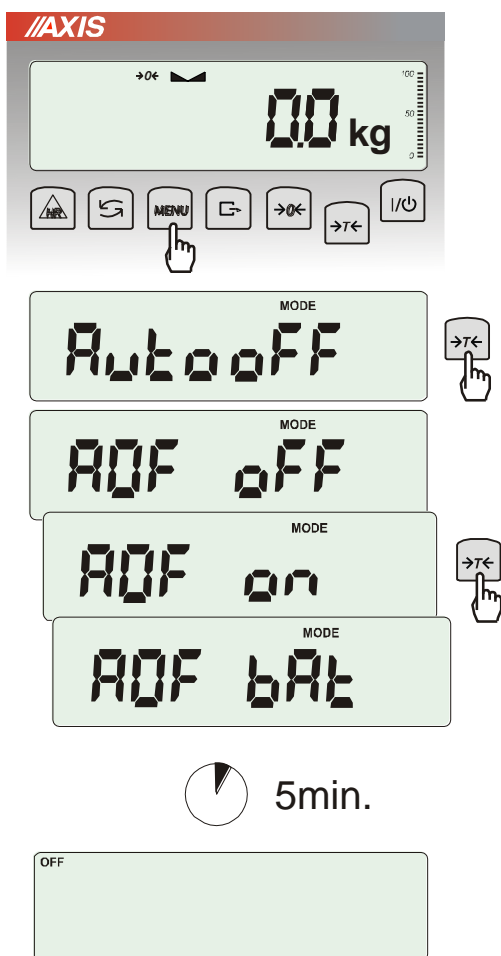


bAttErY function allows switching on or off charging accumulators during work with feeder and checking their power level.

The function has the following options:

- *bAt OFF* – charging off (option required if ordinary batteries are used !!!),
- *bAt on* – charging on, accumulators are being charged even after switching scale off using **I/⏻** key,
- *bAt VoL* – reading power level of accumulators in % (go back to mass indication pressing **MENU** key),
- *out* – leave without changes

17.12 Automatic switching off the scale function (AutoOFF)



The function is helpful in scales supplied from accumulators. The function causes scale to switch off automatically.

Press **MENU** key.

When **AutoOFF** is displayed press **→T←** key.

The following options appear successively on display:

- **AOF OFF** – deactivate function,
- **AOF on** – activate function- scale turns off after 5 minutes of not making any actions,
- **AOF bAt** – as above but only when supplied from accumulators.
- **Out** – out without changes.

17.13 Statistical calculations function (StAt)

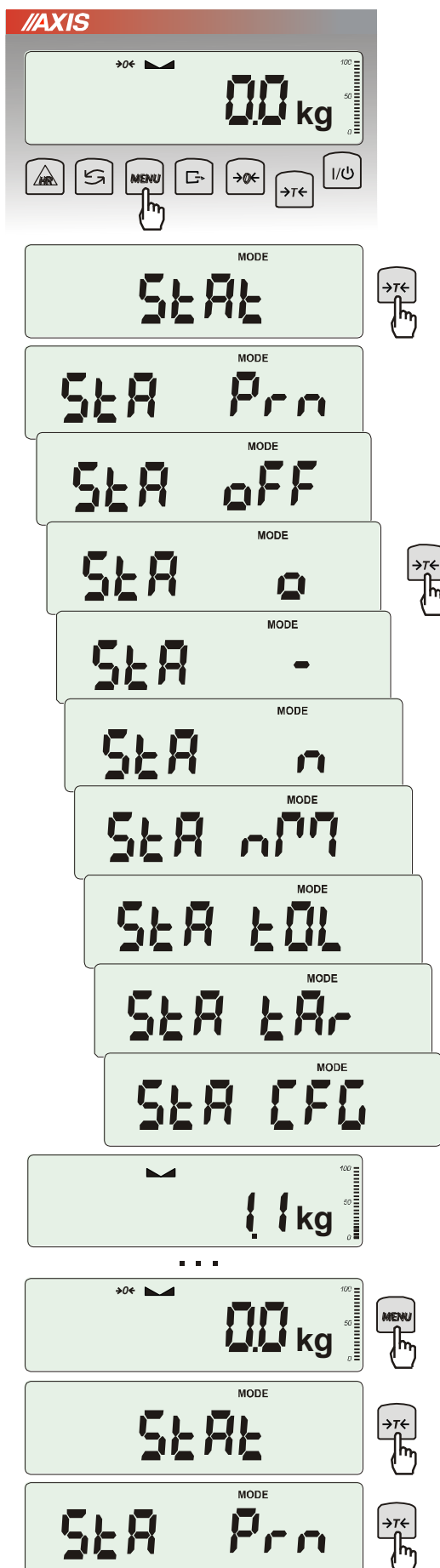
This function evaluates from series of measurements (max 1000) statistical parameters of weighting process. Adding successively measurements to register is automatic and it occurs after the scale is loaded and its indications stabilize.

After each loading printout is made with: number of measurements, result, date and time (if clock is installed and the function is activated).

For the obtained measurements series the scale evaluates:

- n -number of samples
- sum x -sum of all samples $sum_x = \sum x_n$
- \bar{x} -average value (sum x)/n
- min -minimal value from n samples
- max -maximal value from n samples
- max-min -maximal value minus minima value
- S -standard deviation $S = \sqrt{\frac{1}{(n-1)} \sum_n (x_n - \bar{x})^2}$
- srel -variance factor $srel = \frac{S}{x}$

Statistical calculations results can be printed.

Order of operations:

Press MENU key.

When StAt is displayed press →T← key.

The following options are displayed:

- StA Pm – monitoring and printout of statistical data,
- StA oFF – deactivate function,
- StA □ – activate function, work with printout of chosen weighting results,
- StA - – activate function, work without printout,
- StA n – maximal samples value,
- StA nM – inscribing nominal value for statistics,
- StA tOL – inscribing tolerance in %,
- StA tAr – automatic tare on/off
- StA CFC – function configuration:
 - Auto – Automatic work (samples are confirmed after loading the scale and indication stabilization.),
 - ManuAL – manual work (confirmation is made by pressing □ key).
- out – exit from function.

Remember first to inscribe nominal weight value and tolerance (mentioned above).

After that, push →T← key when StA o is displayed.

Put on successive objects on the pan (remove after indication stabilization) in order to add them to measurements register.

In order to obtain printed statistical results from measurements series press MENU key and →T← key when StAt is displayed and later StA Pm.

After printout two options are enabled:

- rESET – erasing results,
- Contin – continuation.

Pressing  key printouts estimated values and histogram :

Nominal - nominal value,

Tolerance - accepted value in percentage.

N - number of sample

IN TOL. – number of samples in toleranc

-TOL – amount of measurements

under allowable lower value

+TOL – amount of measurements above

allowable upper value

TOTAL - sum of weights of all n samples

AVERAGE – average weight as (Total)/n

MIN – minimum weight in n samples

MAX– maximum weight in n samples

ST. DEV. – standard deviation

ST. DEV.% – standard deviation percentage

To finish work with this function and

zeroing result register press MENU

key and then when StAt. and Sta oFF is

displayed press $\rightarrow T \leftarrow$ button.

Statistics function cooperation with computer and

Printer. Scale can be equipped with two serial ports

marked as RS232C-I (computer) and RS232C-II

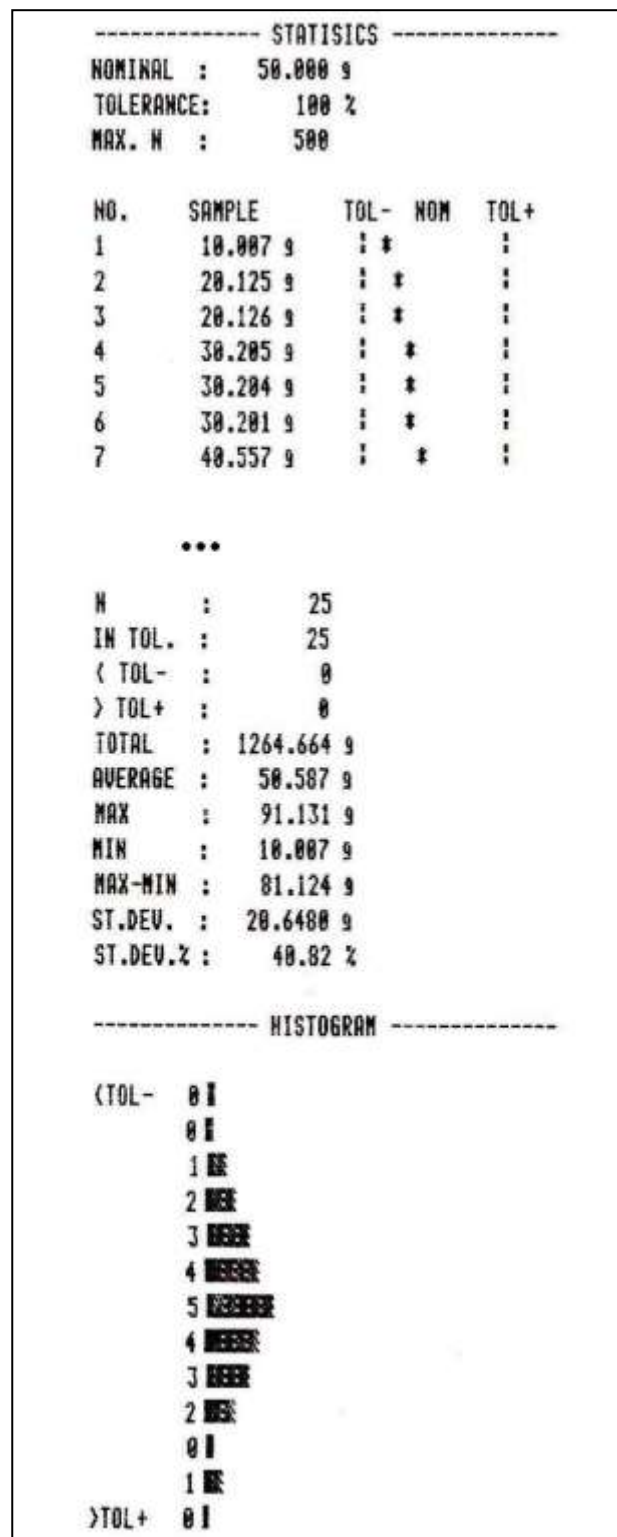
(printer). After each data printout by printer identical

set of data is sent to computer. After sending by

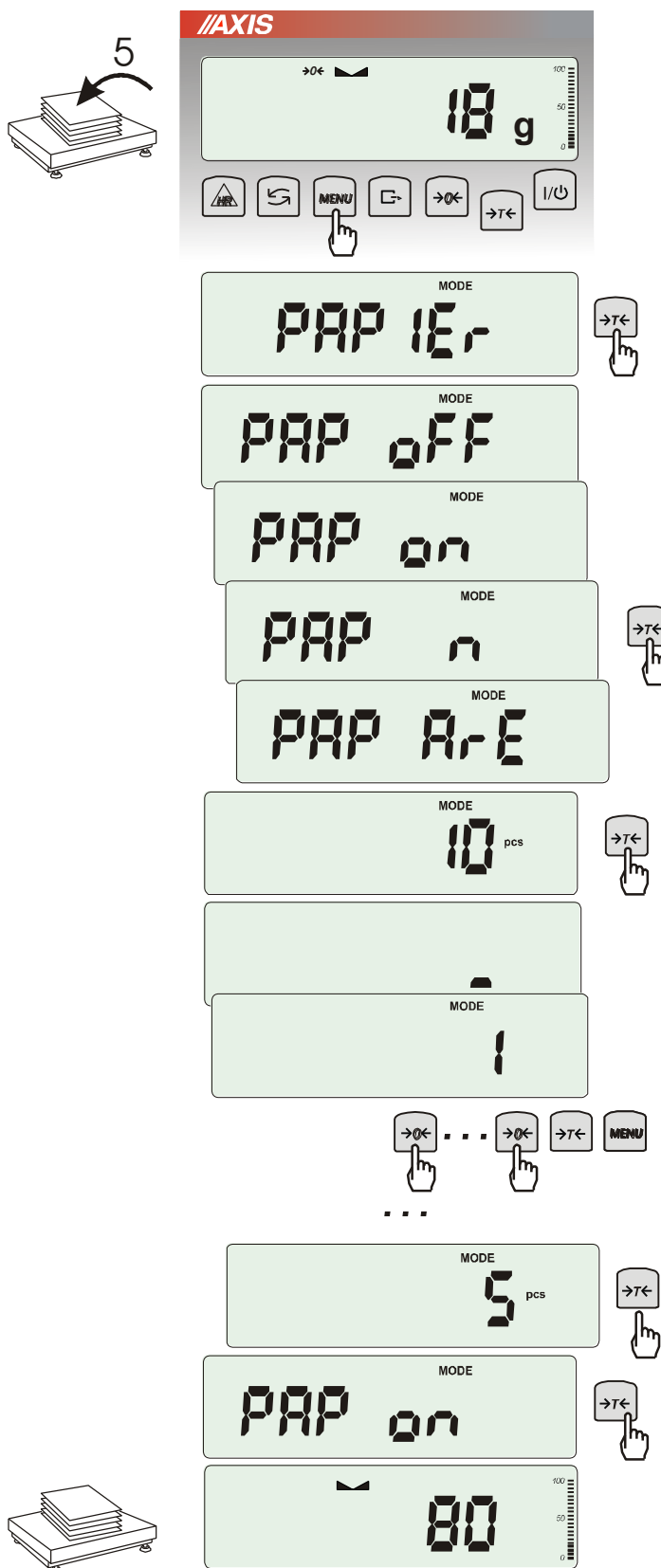
computer initialization signal S A CR LF

(53h 49h 0Dh 0Ah) the scale sends to computer

statistic data enclosed in histogram.



17.14 Paperweight calculation (PAP)



This function enables to calculate paperweight of 1m² of paper basing on samples of known area. For quick access, the function is accessible directly by pressing **MENU** key.

The balance must be tared just before the measurement.

Place the specific sample quantity of the same area (possible values: 1, 2, 5, 10, 20, 50, 100).

Press **MENU** key to access Function Menu. To enter the function press **→T←** key when **PAPER** is displayed.

Following options show on the display:

- **PAP OFF** – turn off the function,
- **PAP on** – turn on,
- **PAP n** – inscribing number of paper pieces on pan,
- **PAP ArE** – inscribing surface of single piece (in m²)

Press **→T←** key when **PAP n** and **PAP ArE** is displayed.

Enter number of samples using:

- 0←** - increasing digit,
- T←** - next digit,
- MENU** – end of inscribing.

Press **→T←** key when **PAP ArE** is displayed. Enter area of a single sample (as above).

The result of paperweight measurement is finished with „o” mark pointing g/m² unit.

In order to finish work with function press **MENU** and then using **→T←** key choose **PAPER** and **PAP OFF**


Note:

“PAP Err” communicate marks that wrong values were inscribed in **PAP n** or **PAP ArE**.

Maintenance and repairs of small defects

1. The scale should be kept clean.
2. Take care that no dirt gets between the platform and the scale base. If found any, remove the pan (lift it up), remove dirt and then replace the pan.
3. In case of improper operation caused by short-lasting power supply decay, unplug the scale from the mains and then plug it again after few seconds.
4. If the scale is switched on with empty pan and "Err-b" communicate appears, the load cell has been mechanically damaged.
5. It is forbidden to make any repairs by unauthorised persons.
6. To repair the scale, please contact our nearest service. Balances can be sent for repair as messenger delivery only in original package, if not, there is a risk of damaging the balance and losing guarantee.

Error communicates:

Communicate	Possible cause	Recommendation
unLOAD /SEvic(e)	Undesirable object under pan/platform (example: transport safety protection elements)	remove objects
	the scale was switched on with loaded pan	remove load from pan
	mechanical damage of the load cell sensor	contact an authorised service
C-1, C-2 ...	Self-tests failed	contact an authorised service
L	pan missing	put the pan on
	mechanical damage	contact an authorised service
H	overloading	remove the load from the pan
	mechanical damage	contact an authorised service
 indicator does not appear	unstable ground vibrations air flows	place the scale on a stable ground not affected by mechanical vibrations and airflows
	scale is damaged	contact an authorised service
- - - - -	taring in progress	as above
- -	taring could not be finished (for example the load is too small)	zero the scale or increase load and tare again
- -	the load is too big to be zeroed	tare the scale (→T←)